

MICAH PROJECTS

CONNECTED
RESPECTED TO EQUAL
COMMUNITY AND SAFE

CULTURE MICAH HEALING
PROJECTS FAMILIES RESILIENT

SAFE AND RECEIVING
WELL JUSTICE TOGETHER

MICAH AT PROJECTS HEALTHY

HOME AND WELL
SUPPORTED

MICAH PROJECTS



Breaking Social Isolation
Building Community

MICAH PROJECTS
ANNUAL REPORT
2018/2019

Vision

Our hope is to create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business.

Respect

We respect the humanity and dignity of each person and we act with honesty and integrity.

Choice

We work with people to enable them to make choices within their capacity, resources and community of choice. We strive to be an employer of choice by providing a safe, supportive and innovative workplace and organisation.

Rights

We are committed to the legal and human rights of all citizens and the industrial rights of employees.

Equality

We are committed to overcoming prejudice, discrimination and disadvantage by promoting fair access to resources and opportunities.

Participation

We actively seek the participation of individuals, families and our workforce in building a fair, just and inclusive community.

Partnerships

We respect the distinct roles of Governance and Management and we embrace Shared Leadership within the organisation. We work with partners and stakeholders who share our commitment to social justice. This builds our capacity to create inclusive communities and fulfil our mission.

Connection to community

We seek to build a supportive and safe community to break social isolation and create sustainable change.

Diversity

We respect and value the broad range of life experience, skill, knowledge, wisdom, culture and potential that diversity brings to the community and to our organisation.

Resilience

We acknowledge the prevalence of trauma in the lives of many and that adversity happens to all of us at any time across our life span.

Mission

To respond to people who experience exclusion, poverty, injustice and social isolation so that they may experience inclusion, economic wellbeing, justice and connection within their community of choice.

Partnerships and Consortia

Brisbane Alliance to End Homelessness
Brisbane Common Ground
Brisbane Domestic Violence Service – Homeground
– Credit Union Australia (CUA)
Brisbane Emergency Response Outreach Service
Brisbane Partnerships
Family Inclusion Network
Inclusive Health Partnerships
Jane Street Garden
Partners in Recovery Brisbane South PHN
Social Enterprise (Hope Street Café).

Principle Funders

The Queensland and Australian Governments support Micah Projects in our mission to build community and break social isolation through funding agreements for the provision of services in the community.



Commitment to Quality

Micah Projects is committed to adhering to well defined, effective procedures that are designed to ensure the quality of our services and activities. Our Quality Management System meets the requirements of ISO 9001:2008 and the Human Services Quality Framework (HSQF).



Micah Projects certification numbers:
ISO - FS 623 836 | HSQF 655 600

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The Micah Projects Board

Left to Right: Ria Wong, Dr. Lewê Atkinson, Mark Thomson, Michael Kelly, Sheridan van Asch, Damien Atkinson QC, Dr Michael Booth PhD.

Photography Katie Bennett.

In 2019, we asked participants:

What is most important to you right now?

“Closing the Gap. More representation and voice for Aboriginal and Torres Strait Islander people.” – Maddie

CHAIR'S REPORT

In his recent book [Australia Reimagined](#), Hugh Mackay calls for a more tolerant, compassionate and just society. In the final section of this book entitled 'Big Hearts and Open Minds', he describes characteristics of an ideal Australia—a place marked by tolerance, compassion and mutual respect—and invites us all to join him in the work towards this vision.¹

In the spirit of this exercise, I invite all our members to attend the various forums and events held by Micah Projects each year. We have recently introduced member forums where you can be updated and engaged in the work of our organisation.

Micah Projects began as a response to injustice in our community. We exist to create justice and to lessen the effects of the injustice that is widespread and often has long-lasting, devastating outcomes for many of our fellow citizens. We respond to a need that should not exist in the Australian society to which we aspire; one based on the principles of democratic egalitarianism.

We support and advocate for people with histories of abuse, neglect, poverty, violence, fear, harassment, and discrimination. Our organisation's vision to 'create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business' has remained unchanged for decades. We are still resolute to carry out this vision. We remain committed to social justice and advocating for the people we work with to access resources, and participate in processes that will promote equity, redress and justice.

Interestingly, Hugh Mackay has always maintained a contentious position on cause and effect in social transformation during his long career as a social researcher. He believes 'change in behaviour leads to change in attitudes' not vice versa. Therefore, when we act in a compassionate manner, we become more compassionate. In practical terms, "show me what you do and we will see where your values lie".

Our values at Micah Projects, that guide the behaviour and day-to-day decision making of our board, staff and volunteers, were defined by the board and Organisational Coordination Team for inclusion in our Interim Strategic Plan 2018–2019. In summary, they are a commitment to the following values: respect, choice, rights, equality, participation, partnerships, connection to community, diversity and resilience.

These values are the social glue that bind the multiple teams and activities of Micah Projects together as the organisation has grown and developed. They are enacted through adoption of a shared leadership model at Micah Projects where leadership is undertaken by more than just a single leader.

In closing, I would like to share an extract from our Leadership Charter that I think crystallises our point-of-difference at Micah Projects:

Micah Projects strives for a 'power with' not 'power over' model of leadership demonstrated through collaborative structures and processes, not hierarchical ones.

I'd like to personally thank the members, donors, supporters, staff and volunteers of Micah Projects. You have the power to make a difference in your community. Thank you for your commitment to our work.

Dr Lewis Atkinson
Chair, Micah Projects

1. [Australia Reimagined: Towards a More Compassionate, Less Anxious Society](#), Hugh Mackay, Macmillan Australia, April 2018

CEO'S REPORT

It is our privilege to be able to respond to so many people on their journey to community connection, economic inclusion, redress and justice.

We are committed through our Strategic Plan to working with people to break down the silos and create sustainable change. During the last financial year, we have supported over 10,000 individuals and families and answered over 76,000 phone calls.

In all the personal experiences and social circumstances with which we engage we know that no organisation can achieve outcomes alone and we don't try to. Collaboration and partnership continue to be central to who we are as an organisation.

It is our fundamental belief that partnerships start with the people we assist and who participate in our work. We are committed to working with people by respecting diversity, enabling choices without judgement and addressing inequality through advocacy and social inclusion. We also know that sometimes we don't achieve our goals, and it is by hearing feedback that we learn from our mistakes and take new directions.

This year's 'Global Parent Day' was once again the focus of the Family Inclusion Network to bring the voices of parents into policies that impact their lives, especially in the child protection system. We acknowledge the leadership of both the courageous parents and Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence. They attended a forum with David Tobis from New York where parents discussed their experiences, their pain, their poverty, and their own trauma so as to improve our system going forward.

David shared his wisdom from New York on the strategies which contributed to turning the child protection system towards parents' involvement and participation, significantly reducing the number of children in care. An issue that is very real in Queensland is where the number of children in care, especially the number of Indigenous children, continues to grow.

Without investment into early intervention and prevention, well before child protection intervention is required, this trend will not stop. The goal is an ongoing forum for dialogue with parents, the minister of the day and departmental representatives.

Our vision to prevent and end homelessness in Brisbane continues to be the focus of our efforts to support and assist people who are experiencing homelessness. So too, is our collaborative effort with other agencies and government locally, through the Brisbane Alliance to End Homelessness and nationally, through the Australian Alliance to End Homelessness.

Our goal is to house and support as many people as we can to 'Advance to Zero' homelessness. We aim to launch a 'Brisbane Zero Project' which will incorporate national learnings from training with Community Solutions, New York led by Rosanne Haggerty and her team. As Rosanne states:

There are communities solving the problem, have ended chronic or veteran homelessness, and are seeing steady month over month reductions. But we are still in a world that is convinced this is not a solvable problem, despite the evidence, but with no clear endgame.¹

We want to be part of the international movement that believes and acts with the intent that homelessness is solvable.

The Brisbane Domestic Violence Service (BDVS) Team have spent a lot of time in the last financial year planning our lead role in supporting collaboration and integration of services. We have seen the integration of the Brisbane Region High Risk Team (HRT) to support and advocate with women and children across Brisbane. BDVS is the lead agency for the HRT. BDVS with the associate members ensure a coordinated response to women at high risk of domestic violence and perpetrator accountability through key inter-agency partnerships, influenced by the Duluth Model.



Official Opening of the Wellspring Children and Families' Hub at Hawthorne. Photography Katie Bennett.

The following stakeholders are core members of the HRT: Brisbane Domestic Violence Service; Department of Housing and Public Works; Queensland Police Service; Department of Child Safety, Youth and Women; Youth Justice; Queensland Correctional Services; Anglicare Southern Queensland; Department of Justice and Attorney General (Victim's Assist, Queensland Courts Services) and Queensland Health. As lead agency, BDVS consults with the Department of Aboriginal and Torres Strait Islander Partnerships in matters relating to participants who identify as Aboriginal and/or Torres Strait Islander.

I continue to co-chair the Domestic Violence Sub Committee of the Regional Child and Family Governance Committee for the Brisbane region.

In September 2018 the Queensland Government established the Truth, Healing and Reconciliation Taskforce and we continue to work with the taskforce and other stakeholders on the reforms from the Royal Commission into Institutional Responses to Child Sexual Abuse. The taskforce aims to provide a holistic response to support, justice and healing for people with a lived experience across Queensland.

Micah Projects assists people with the National Redress Scheme through Lotus Support Services.

We continue our partnership with Mater Mothers and Metro North Hospital and Health Service Caboolture Hospital to work together with young parents through Young Mothers for Young Women in Brisbane and Caboolture.

We hope the Queensland Government will expand its commitment to parents with children under five through 'Our Future State: Advancing Queensland Priorities: Priority 2: Give all our children a great start'.

I welcome the opportunity to continue to work through the 'Partnering for Impact' workplan with the Department of Housing and Public Works.

The year, as always, has had its challenges and its opportunities, and I thank the Leadership Team and workers for their commitment to the people we work with and to each other. Whether doing finance, or service delivery, or advocacy, Micah Projects has a passionate workforce. They achieve amazing things thanks to their creative problem-solving and their commitment to social justice.

I thank all the departmental representatives with whom I have worked across Premiers, Housing, Child Safety, Communities and Health in supporting our goal for equity and inclusion of the most vulnerable people in our community.

I thank the Board for their continued support and commitment to the vision and mission of Micah Projects. I acknowledge the contribution that both Sherryn West has made to Micah Projects and Michael Kelly who is completing his work on the Board including many years of being the chair.

Karyn Walsh
CEO, Micah Projects

1. <https://www.community.solutions/blog/rosanne-haggerty-interviewed-malcolm-gladwell-solvable>



Garden Coordinator, Melissa, working with volunteers at the Jane Street Garden. Photography Katie Bennett.

What is most important to you right now?
“Respect. Honesty. Support.” — Cookie

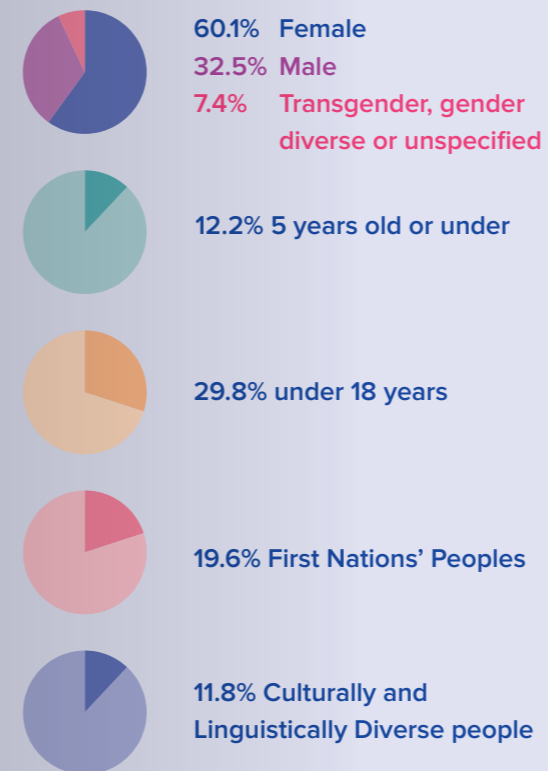
2018–2019 Snapshot

10,984 people* had  contact with Micah Projects and 1,242 received  planned support. 76,716  phone calls were answered.

* Including...

- 892 children under 5 years
- 2,181 children aged 6–18 years

Who received planned support?



How did they feel about the support?



What is most important
to you right now?

“Lack of judgement.

Moving forward.”

— Jo

Micah Projects uses integrated,
collaborative and multidisciplinary
responses to ensure the people we
support are...

- » Respected, equal and safe
- » At home and supported
- » Healthy and well
- » Healing, resilient and receiving justice
- » Safe and well together with family
- » Connected to community and culture.

RESPECTED, EQUAL AND SAFE

Carmen's Story

Carmen first met Jenny from Micah Projects' Brisbane Domestic Violence Service (BDVS) in a time of crisis. Carmen had called the police during a domestic violence (DV) incident at her home and Jenny arrived with them. The police had been out to Carmen's quite a few times before but this was the first time a Domestic Violence Specialist Worker came too.

Carmen said that the police always do a good job — “they are very methodical, professional and thorough but having Jenny brought the emotional support to the visit.”


“These days, Jenny phones me every two to three weeks. She knows my situation well and I'm not afraid or embarrassed to talk with her. I am no longer in a violent relationship because my ex-partner is in jail due to domestic violence.

“I feel like DV has destroyed my life. I have no job and life feels like a struggle at times. I am finding strength in the people that surround me now and I am able to ask for support.

“I'd been having trouble with DV for seven to eight years. I didn't report all of it. But the last incident was severe and that was when I met Jenny. Her support has been so amazing, it has changed my life. I don't think I would be here today or I would be at my wits end, if not for Jenny.

“After what I have been through I would like to be in a position to help others. I have deferred my Degree in Nursing and Paramedic Services and tomorrow I am starting a new course to be trained in taking blood. I need to get my confidence back and get healthy again. I am focusing on taking things one day at a time.”

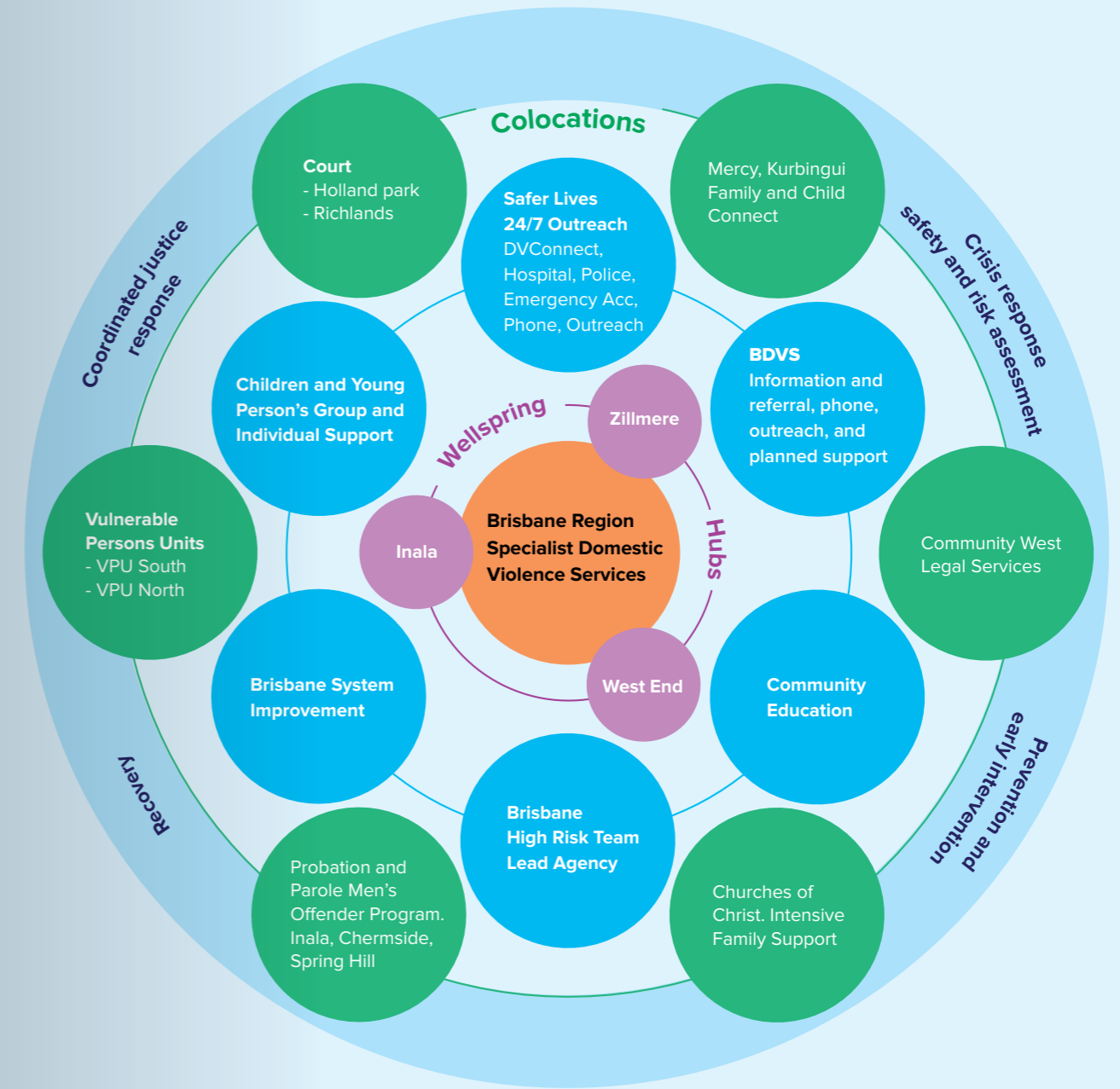
Brisbane Domestic Violence Service (BDVS) 2018–2019

4,847 women with 1,251 children* contacted BDVS as a specialist Domestic and Family Violence service. 67,026 instances of support were provided. 19,730  phone calls were received.

* 494 children under 5
757 children aged 6–18

Safety Planning and Coordination 		Coordinated Justice Response 	
- Information, referral and advice	1,840	- Court support	143
- High Risk Team	66	- Co-response with Queensland Police Service	383
- Safer Lives Mobile Service	2,397		
Planned Support and Advocacy 		Men's DV Offender Program 	
- Safety upgrades	110	- Participants	158
- Financial counselling	149	- Women's advocates	109
- Safety and Response Team	847		
Children's Work 		Prevention and culture change	
- Children and young people	172	- Events	67
		- Community and sector education sessions	39

Safer Lives, Safer Communities
— Brisbane City



Brisbane Domestic Violence Service

Micah Projects is committed to supporting Brisbane women and children to ensure they feel safe and free from fear of Domestic and Family Violence.

The Brisbane Domestic Violence Service (BDVS) is a first port of call for women and children experiencing—or at risk of experiencing—Domestic and Family Violence.

BDVS provides information and referral, crisis support, practical assistance, advocacy, counselling and emotional support to women and children.

We provide support to children one to one, with mothers or through group work and we also facilitate a men's offender program.

We work with other organisations and agencies to provide a safe environment in which people can access our services to meet their needs—over the phone, on-line, or via in-person visits in the home or at a nominated safe place.

» bdvs.org.au



Photography Katie Bennett

AT HOME AND SUPPORTED

Mandy's Story

The Working Together to Connect Care (WTTCC) project partnership with the Royal Brisbane and Women's Hospital and The Prince Charles Hospital is located within Home for Good. The team addresses the health, housing and social support needs of people who present frequently to the Emergency Department.

Micah Projects' WTTCC Team first met Mandy after a recent discharge from hospital.

Mandy was living at a northside caravan park while experiencing significant conflict and felt unsafe. The team began the process of finding her alternative accommodation.

"I have known the workers for about five months. Sometimes I get overwhelmed and confused so I talk to the people at Micah. When I first met them I couldn't work anything out. I was a mess."

Mandy and the WTTCC Team have submitted a Department of Housing application so she can move from her current temporary, seventeen-room boarding house into her own home.

"It's just good when you are putting your life in order that you have some people on your side you can talk to and who will stand up for you. Micah workers take me to my appointments, too. I don't

bother them all the time but I know I can ring them and they will give me a hand and help me see what I should do next.

"I am lucky also because I have a great relationship with DoCS (Department of Child Safety). I have a child with them and Dave at DoCS is great. I see all my children regularly now.

"With the alcohol I have been in and out of rehab. You see I lost my first child to SIDS when I was pregnant with my third child. I stayed strong through that pregnancy for the third child but then I couldn't cope and I left. I left the kids with their father and I didn't take anything so my kids would have a home and the things they needed. I just couldn't be strong anymore after the loss of my first child.

"Now on the weekend I see all the children. My ex-partner sets up the marquee in the park and we all meet up. My kids love to see me and we have a great time together."

Mandy says she is proud of herself now for the first time in a while. Some days lately she wakes up going, "Wow! I've achieved this and that—small steps forward all the time."



Mandy chatting with Support and Advocacy Worker, Khloe. Photography Katie Bennett.



Emergency Department Frequent Presenters nurse, Debbie, providing in-home support. Photography Katie Bennett.

Home for Good

Micah Projects aims to prevent and end homelessness while ensuring the immediate needs of individuals and families experiencing homelessness are met and their rights protected.

Home for Good is a continuum of services consisting of the Coordinated Access Team, Street to Home, Family Support and Advocacy Team and Supportive Housing Brisbane Common Ground. These services are delivered in collaboration with a number of community service and healthcare providers throughout Brisbane.

We understand that:

- » poverty and lack of affordable housing impacts people’s housing options and quality of life
- » each person’s experience of homelessness is different
- » seeking services and help can be difficult and the service system is hard to navigate
- » shock and trauma comes with becoming homeless
- » there are often multiple issues and needs that a person or family may need assistance with—we aim to move forward, not just focus on the past
- » housing alone is not enough for some individuals and families and we aim to link people with resources, opportunities and services in the community
- » it is much better to keep people housed who are in ‘housing stress’ or at risk of becoming homeless.

Prevent
Respond
Support

What is most important to you right now? **“Dealing with ageing. To live mentally and physically well, and to be included socially with the help of all of you.” — Nilima**

Home for Good, Coordinated Access 2018–2019

47,898 📞 phone calls were answered.

2,176 individuals and families were 🖐️ assisted.

1,137 instances of ⓘ information and referral were provided.

170 individuals’ ⊗ homelessness was prevented. 484 individuals and 385 families

⚠️ in crisis were assisted. 77 individuals

and 182 families accessed ⚠️ emergency

accommodation*. 57 individuals and

68 families accessed 🏠 permanent housing.

* Emergency accommodation paid for by Housing and Homelessness Fund and the Queensland Government

Coordinated Access Team

The Coordinated Access Team (CAT) assists individuals and families who are currently experiencing homelessness or are at risk of experiencing homelessness. CAT provides information and advice to resolve issues no matter who contacts us, whether they are the person in crisis or someone assisting them.

CAT refers individuals and families in need to the most appropriate support services (within Micah Projects or externally). We continue to act as a primary contact point and liaise with partners to help people stay on track towards safe and affordable long-term housing.

» homeforgood.org.au

Street to Home 2018–2019

839  rough sleepers were supported, with 167 accessing  permanent housing and 124 receiving  support to sustain tenancy.

Supportive Housing, Brisbane Common Ground (BCG) 2018–2019

There were 158  tenancies¹ at BCG with 119 tenants engaged in  planned support. 122 tenants  sustained their tenancy for over 12 months with 72 supported in  sustaining tenancy plans. 91 tenants accessed 2,417 occasions of  direct nursing care².

1. Brisbane Common Ground has 146 units, number is indicative of tenant movement.

2. Care provided by the BCG Integrated Nursing Services, employed by Mater Hospital Brisbane.

» micahprojects.org.au/partnerships/#brisbane-common-ground


Street to Home


Breaking the cycle requires a collaborative assertive outreach approach.

Following the impact of the 50 Lives 50 Homes campaign, Street to Home is committed to partnering on work through the Advance to Zero campaign to prevent and end rough sleeping in Brisbane.

We provide assertive outreach in collaboration with Brisbane Alliance to End Homelessness partners. This approach—which integrates housing, health and community services—is critical to ensuring people are not living on the streets.

Family Homelessness Support and Advocacy 2018–2019

91 families were  assisted (123 adults and 215 children).

42 families'  homelessness was prevented (58 adults, 104 children).

49 families  experienced homelessness (65 adults, 111 children). 36 families accessed  emergency accommodation. 12 families accessed transitional housing, 5 families accessed short-term housing and 10 families secured tenancies in permanent housing.

» micahprojects.org.au/services/#homestay

» micahprojects.org.au/services/#family-crisis

Supportive Housing – Brisbane Common Ground (24/7)

Micah Projects provides support services at Brisbane Common Ground (BCG), which brings together the ingredients to help tenants make a home. The principles of Supportive Housing at BCG are: design, permanency and affordability, tenancy mix, safety, support services, and social inclusion.

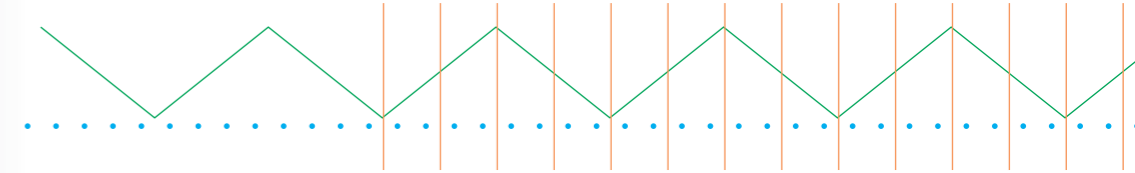
Family Homelessness Support and Advocacy Team

The Families Team provides a range of support services to help prevent homelessness and ensure no children find themselves sleeping on the street. Since 2001, no child experiencing homelessness that Micah Projects has encountered has continued to sleep rough.



Photography Katie Bennett

HEALTHY AND WELL



Inclusive Health and Wellness Hub

The Inclusive Health and Wellness Hub is dedicated to ensuring people experiencing disadvantage in Brisbane have access to quality physical, dental, mental health and holistic healthcare services irrespective of their ability to pay.

Delivering quality health services that are integrated with other social services is an important part of our Hub's vision.

The Inclusive Health and Wellness Hub provides general practice (GP) services and wellness programs.

Left: Patients at the Hub receiving group acupuncture.







Right: A patient receiving care from Clinical Nurse Manager, Arif.

Opposite: Mother and baby outside the Inclusive Health and Wellness Hub.

Photography Katie Bennett.

» inclusivehealth.org.au

Inclusive Health and Wellness Hub 2018–2019

561 patients accessed  GP services (1,717 appointments). 479 patients accessed  dental services (1,565 appointments). 139 specialist  women’s health services were provided. The hub provided 876  community acupuncture, 732  massage and 168  podiatry services.



Volunteer dentists from Buddhist Compassion Relief Tzu Chi Foundation. Photography Katie Bennett.



Working Together

The Inclusive Health and Wellness Hub was established in partnership with the Buddhist Compassion Relief Tzu Chi Foundation and with seeding funds from the Brisbane City Council.


Dental services are provided by volunteer dentists through the Buddhist Compassion Relief Tzu Chi Foundation.

Inclusive Health vans sponsored by Brisbane City Council.

Integrated Health 2018–2019

796 individuals accessed 5,349 occasions of  direct nursing care by the Street to Home Nursing Team. 2,658 of those occasions of care were provided using the  Inclusive Health vans, with 19,873km driven.

Working Together to Connect Care Program 2018–2019

66 individuals were provided with 1,592 occasions of direct  nursing care* and social support.

* Care provided in partnership with Metro North Hospital and Health Service, and Royal Brisbane and Women’s Hospital

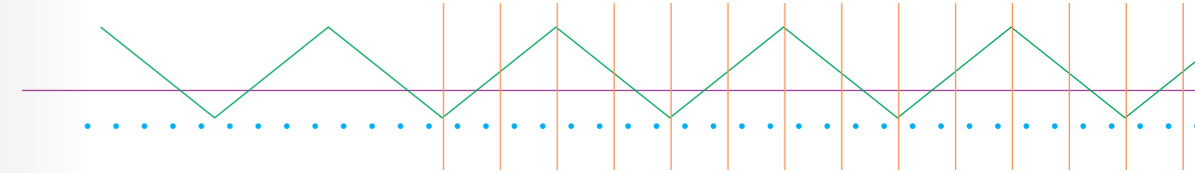
What is most important to you right now? “Time and health. Two precious assets that we don’t recognise and appreciate until they have been depleted.”
— Daniel

Integrated Health

The integration of nurses into Micah Projects’ teams is informed by a social model of health that recognises that a broad range of social factors, in addition to the presence or absence of disease, impact upon people’s health. In adopting a Housing First approach, healthcare, housing and social support services are delivered to achieve improved outcomes for people who are vulnerable and experiencing homelessness.



HEALING, RESILIENT AND RECEIVING JUSTICE



Bob's Story

Bob was born in Manchester, England in 1939. Now, 80 years later, Bob and his wife Carol attend regular meetings with Lotus Place NQ in Cairns.

Bob was only 10 years old when he was taken from an orphanage in Salford and sent by ship to Australia as part of the child migration scheme.

The ship docked in Fremantle, WA. From there Bob and the other boys were sent to Boys Town at Bindoon, a notorious facility run by the Christian Brothers. Bob was there for over six years and was subjected to emotional and physical abuse.

"There is just nothing but horror stories out of Bindoon," Bob says.

He left Bindoon when he turned 16 and worked at a variety of jobs before he joined the National Parks Service and began his life's work as a ranger in the remote parks of WA.

Bob continued to search for his family back in the UK and made a number of trips beginning when he was 23 to try and track down where he came from. Unfortunately he didn't have much success.

After retiring, Bob moved to Far North Queensland and in 2014 began attending meetings in Cairns organised by Lotus Place NQ, based in Townsville.

"We come together to share our stories," Bob says of the regular Lotus Place NQ meetings.

"For sure there has been tears and anger but we come together and we embrace.

"I spent 76 years not knowing who I was."

In 2011 Bob wrote a book Who Am I? which tells his story of being a Former Child Migrant. At a Lotus Place NQ meeting in Cairns Bob met members of the DNA Interest Group and decided to submit his DNA to large databases in the hope of finding relatives. He was thrilled to discover he had first-cousins in the UK.




Bob says his new family have all been "so amazing since he first contacted them... extremely receptive, caring and very thoughtful".

Bob says it is crucial that support groups such as Lotus Place NQ exist to take an interest in the 'forgotten children'.


"If Lotus Place was working back then we would be miles ahead of where we are today," he says.

For more about Bob's story
see bit.ly/2o0gRsA

Lotus Place, Lotus Place CQ, Lotus Place NQ 2018–2019

2,025 individuals engaged with  Lotus Place with 15,980 attendances at  groups and peer support. There were 1,032 attendances at the 27  events run by Lotus Place.

8,221  phone calls were answered.

613 individuals were supported to  locate family through Find and Connect.

Hon. Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence, speaks to Lotus Place participants, dignitaries and other guests at an event to recognise the 20th Anniversary of the Forde Enquiry, May 2019 at the Gallery of Modern Art.




Lotus Place

Lotus Place is a dedicated resource centre for adults who experienced childhood abuse in an institutional setting. The centres provide opportunities, resources and services to people seeking connection and support. Participants have a shared understanding of the impact of the betrayal of trust in their childhood, with life-long consequences on their quality of life as adults.

Lotus Place exists in three locations – Brisbane, Rockhampton (CQ) and Townsville (NQ) – from which outreach to surrounding communities occurs through an integrated funding response by the Australian and Queensland governments. Lotus Place is part of the national network of Find and Connect services.

» lotusplace.org.au

Lotus Support Services 2018–2019

332 individuals engaged with  Lotus Support Services about National Redress.

867  phone calls were answered.

197 people were provided with  information and guidance, 80 applications for Redress were  in progress and 55 were  lodged.

“Thank you so much for everything you have done for us. We really appreciate it and are very grateful. You are the first person who has actually helped us and followed through with everything and I could see this morning when we sent [the redress application] off that a big lift came off Brendan’s shoulders. Thank you.” – Mel

Lotus Support Services

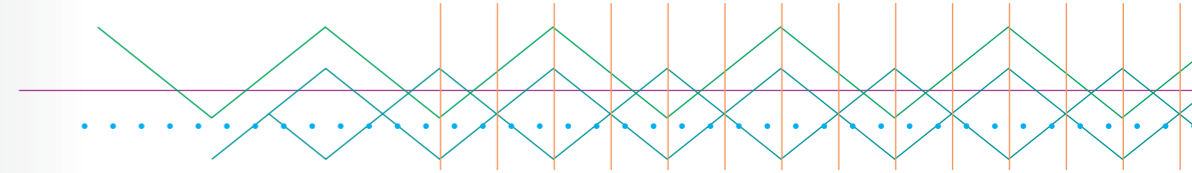
Lotus Support Services support individuals who experienced childhood abuse in an institutional setting, including out-of-home care, to seek Redress. This can be achieved through the National Redress Scheme, civil processes or internal church processes.

» micahprojects.org.au/services#national-redress-scheme-assistance



Photography Katie Bennett

FAMILIES SAFE AND WELL TOGETHER



Destyne's Story

At 15 years old, Destyne fell pregnant. Estranged from her family, she moved from Hervey Bay to Burpengary in an attempt to reconnect with her mother and obtain stable housing. After she made contact with Caboolture Hospital, she was referred to Caboolture Young Mothers for Young women (CYMYW) for antenatal education and support.

Destyne remembers a worker from CYMYW picking her up and taking her to the Mothers' group as soon as she arrived in Caboolture. She was worried about hating that first meeting and dreading the judgement and attitude she might face. To her surprise she found it was very relaxing, with great food and no judgement.

Destyne was nervous and scared about both her pregnancy and the birth, but the Mothers' group helped her to feel supported and less stressed.

"Deb, the midwife from Caboolture Young Mothers for Young Women, helped me through the early contractions while I was at the Mothers' group and was at the hospital when I gave birth too. Everyone supported me so much, including all the young mothers. I was in labour for 24 hours and the one person I wanted to be there was Deb. And she was—she did come."

"CYMYW took me to all my check-up appointments during my pregnancy too. The group in Caboolture weren't family but actually they felt like family."

Destyne now lives independently in Brisbane. Young Mothers for Young Women in Brisbane (YMYW) assisted her and Warwick (Destyne's partner and the new father) with housing and financial planning. They are looking forward to Warwick turning 18 so they can lease a house in their own right.

Both Destyne and Warwick are enjoying parenting Maasyn and they are hoping to return to school when Maasyn is a bit older.

"Warwick and I both feel we are going really well now and the YMYW workers tell us we are doing a great job of parenting."

Family Inclusion Network South-East Queensland 2018–2019

116 parent engagements with different leadership opportunities. 15 parents graduated from the Parent Leadership Training Institute. 200 people attended the Global Day of Parents event. 9 parents met with the Minister for Child Safety.

Parents discussing issues with the child safety system with Hon. Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence, and special guest David Tobis from New York. Inaugural Parent Ministerial Forum, 31 May 2019. Photography Katie Bennett.



Family Inclusion Network South-East Queensland (FIN)

FIN is a network of parents and Brisbane non-government organisations who believe the voices of families matter.

FIN brings together government agencies and representatives, parents and extended family members to work collaboratively on policies and issues that affect families.

“Parents were listening to each other and offering support and advice.”
— FIN participant

Wellspring



Wellspring Partnerships and Co-locations

- 1. Wellspring Caboolture**
 - » Caboolture Hospital
 - » Brave Foundation
 - » Visiting GP service
- 2. Wellspring Zillmere**
 - » Zig Zag Young Women’s Resource Centre
- 3. Wellspring Hawthorne**
 - » Parents as Leaders Training Institute
- 4. Wellspring South Brisbane**
- 5. Wellspring Coorparoo**
 - » Mater and Micah Projects’ Young Mothers Partnership Program
 - » Coorparoo Child Health Service
 - » Centrelink
 - » Visiting GP service
- 6. Wellspring Inala**
 - » South West Brisbane Community Legal Centre

What is most important to you right now?
“To know my self-worth and pass that on to my daughter as well. Also giving back. Living life every day.” — Melissa

Brisbane and Caboolture Young Mothers for Young Women (YMYW + CYMYW)

YMYW and CYMYW assist young, pregnant and parenting women, along with their children and families.

We incorporate peer and professional support to assist young pregnant and parenting women in practical ways, allowing them to participate socially and economically within their communities.

YMYW operates from Wellspring Coorparoo and works with young women aged 25 and under.
» micahprojects.org.au/services/#young-mothers

CYMYW operates from Wellspring Caboolture and supports young women aged 20 and under.
» micahprojects.org.au/services/#cab-young-mothers

Brisbane Young Mothers for Young Women 2018–2019

140 families with 144 children were supported, with 51 families provided with planned support. 96 women with 101 children attended 114 groups.

Colocated Clinics and Services	Women	Clinics
Young Mothers Partnership Programs	270	150
Colocated GP clinics (women’s health and contraception)	41	23
Centrelink community outreach clinics	49	15
Child health clinics (with babies)	58	35

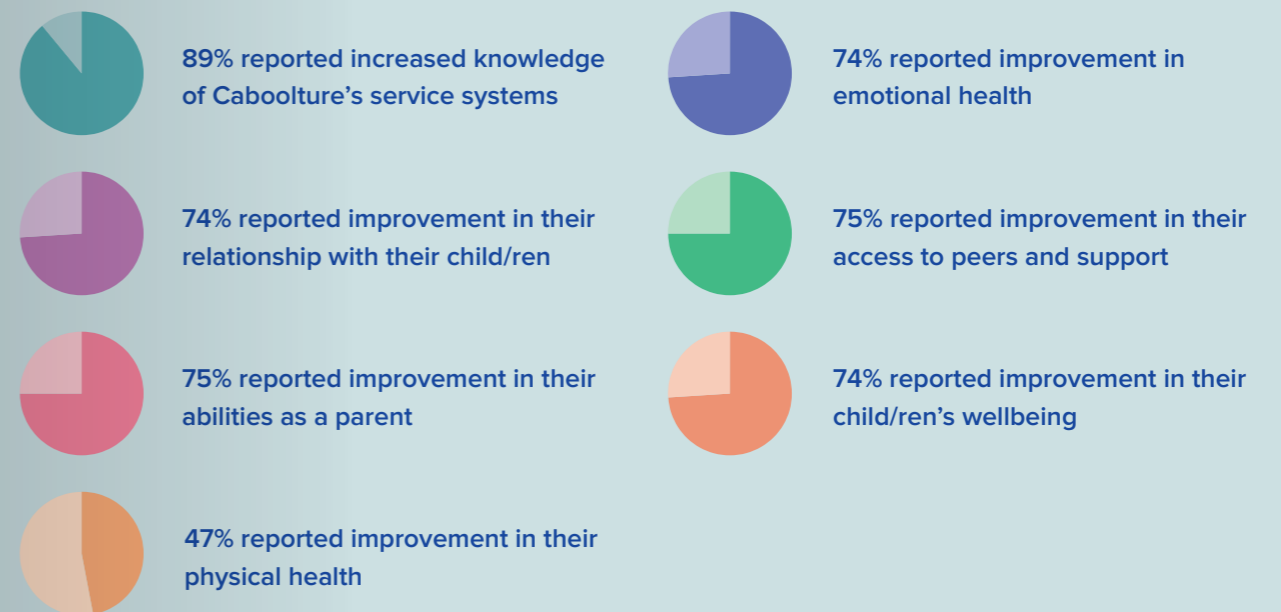
Wellspring Children and Families Hub 2018–2019

106 children aged 6 weeks to 5 years were provided early childhood education and care with 1,508 instances of registered occasional care.

Caboolture Young Mothers for Young Women 2018–2019

57 families with 51 children were provided with planned support. 51 families had 139 crisis and longer-term goals achieved successfully across housing, ante/post-natal care, early childhood development, income, legal and safety.

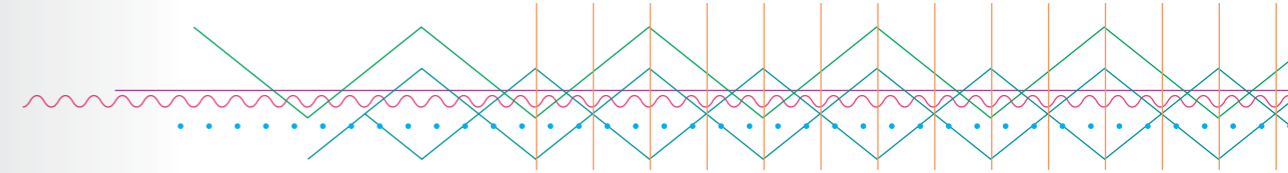
Of those interviewed during an external evaluation of CYMYW by the University of Queensland...





Photography Katie Bennett

CONNECTED TO COMMUNITY AND CULTURE



Steven's Story

Steven reached out to the Street to Home Team after 6 years of homelessness when he began sleeping rough in South Brisbane.

“They told me where I could get a decent shower and shave. Without support it’s hard to find a clean place to sort things like that out.”

Steven was referred to Micah Projects Partners in Recovery Team. There was a time when he was drinking heavily and would sleep all day and stay awake at night. Steven says he doesn’t even drink a six pack of beer a fortnight now. “Micah helped me get medication which helps me to sleep normally—I have a proper morning and night.

“Now I go to the dentist and the acupuncturist and the doctor at the Inclusive Health Clinic down at Hope Street and I feel I am getting better every day. I’m getting physio at the PA now too.

“The five years of Micah contact was a massive support. You just can’t do it by yourself. There were lots of stepping stones and they were there to listen to me and help me on the journey.

“I come from a big family with lots of sisters—the support workers at Micah Projects were great to talk to. I have grown up with women and it was good to hang with the ladies of Micah and

have real nice conversations. They helped with my paperwork too. It’s important to deal with the interviews and meetings like a proper man.”


This year, Steven was able to get his own place for the first time in over ten years. “I have a lounge room, bedroom and a kitchen, doors which work and furniture. I love to have dishes to wash and I love doing the vacuuming.

“If I run short of food there are places I can go for extra food and a chat. A conversation and a coffee really helps—you need that.

“The doctor told me I don’t have to wear a knee brace anymore. My back’s better and I am keen to get back to work.

“I walk three times a day now and I can exercise six hours every day.”

Resident Support Program 2018–2019

72 people living with disability were supported in  boarding houses and hostels.

55 were supported to  transition to the NDIS (National Disability Insurance Scheme).

About the Moonlight Magic

Dinner Dance from Facebook...

“Kindness goes a long way and can be passed on in unexpected ways. It was a wonderful night mingling with people from all walks of life enduring harsh experiences.”

Resident Support Program



The Resident Support Program (RSP) is a flexible, creative outreach service which provides support to adults who:

- » have a disability,
- » are between 18 and 65 years of age,
- » are living in private residential services levels 1, 2 or 3, and
- » are living in the inner-Brisbane area.



Revelers enjoying the Annual Moonlight Magic Dinner Dance (an RSP event). Photography Katie Bennett.

Partners in Recovery 2018–2019

88 people experiencing persistent mental illness with complex needs were  supported in their recovery. 36 were supported to  transition to the NDIS.



Chrissy moving in with the assistance of PIR Support and Advocacy Worker, Sarah (2017). Photography Katie Bennett.



Partners in Recovery

Micah Projects is part of a consortium of service providers who deliver the Partners in Recovery (PIR) program in the southern metropolitan area of Brisbane.

Team members work in partnership with participants to assess their needs and help them secure and maintain positive connections with the services that will assist them to achieve their goals.

We support people to coordinate their access to services and encourage collaboration between those support services. We also assist participants to understand the National Disability Insurance Scheme (NDIS) and to complete Access Request Forms.

Hope Street Cafés—Social Enterprise 2018–2019

From September 2018, Hope Street Café and Hope on Boundary Café took **8**  training enrolments, of which **6** were completed and **4** led to  employment.

The cafés employed **5**  full-time equivalent staff, **10**  casual staff and **1**  apprentice.

3 staff are  program graduates.

Customers who ordered catering include...

Brisbane City Council; Queensland University of Technology; Department of Employment, Small Business and Training; Department of Housing and Public Works; Queensland Mental Health Commission; Australian Labor Party; One Voice; The Services Union; Together Union; QCOSS; Social Traders; Family Law Pathways Network; Aboriginal and Torres Strait Islanders Legal Service; Mirvac; Suncorp; CUA.

Catering and event partnerships

- » Little Genovese
- » Food Connect

Hope Street Cafés—Social Enterprise

The Hope Street Café, Hope on Boundary Café and Hope Street Catering are not-for-profit social enterprises providing great food and community. They also host functions and offer catering services.

Hope Street cafés receive funding from the Department of Employment, Small Business and Training—Skilling Queenslanders for Work project.

Workskills traineeships provide eight part-time traineeship opportunities. Participants are employed part-time for 30 hours per week for 20 weeks. All training is delivered on the job with Certificate I training provided by Axiom College.

Facebook recommendation for Hope on Boundary Café...
“Extremely affordable prices, lovely staff supporting an amazing social enterprise, delicious coffee and lunches. Love this place.”

» hopestreetcafe.org.au

Community Connections 2018–2019

182 people were supported by The Hive across **10** activities per week to  participate and build social connection.

This included **3,869** total  contacts.



Left: Sam and Nilima at the opening night of the Leona Wallace art exhibition at the Hope Street Café.



Right: Robert chatting with Hon. Shannon Fentiman MP during her visit to the Hope Street Café.

The Hive

The Hive program supports individuals with In-Home Supports and Community Connections to maintain or regain their independence so they can continue to live safely in their home and actively participate in their communities. This vital part of Micah Projects social inclusion agenda works within the South Brisbane metropolitan area.

As with all Micah Projects programs, The Hive adopts a holistic, evidence-based approach which includes fostering a healthy sense of identity, including a role and purpose in personal and community life for each participant.

» micahprojects.org.au/services/#social-inclusion



Our sincere thanks to QPAC and the wonderful Noni Hazlehurst for raising over \$10,000 for our homelessness services. Noni's portrayal of a woman experiencing homelessness in the play 'Mother' was remarkable.



We were honoured to be chosen by Tim Minchin to receive donations from his Brisbane performances.



A significant donation of clothing allowed us to host a community giveaway in West End.

» micahprojects.org.au/donate

SHARING OUR WORK AND VISION

We do not create justice by working solo or in a silo. It is only through partnership, collaboration and integration that we can meet the challenge. We thank our principal funders, Queensland and Australian Governments, Brisbane City Council, and the businesses, community groups and individuals who support our many integrated services and programs.

Funders and Supporters

Brisbane City Council

- » Lifestyle and Community Services

Queensland Government

- » Department of Aboriginal and Torres Strait Islander Partnerships
- » Department of Child Safety, Youth and Women
- » Department of Communities, Disability Services and Seniors
- » Department of Employment, Small Business and Training
- » Department of Housing and Public Works
- » Department of Justice and Attorney General
- » Education Queensland
- » Queensland Ambulance Service
- » Queensland Health
- » Metro North Hospital and Health Service
- » Metro South Hospital and Health Service
- » Queensland Ombudsman
- » Queensland Performing Arts Centre (QPAC)
- » Queensland Police Service (QPS)
- » Queensland Treasury
- » The Public Trustee

Australian Government

- » Australian Bureau of Statistics
- » Brisbane North Primary Health Network (PHN)
- » Brisbane South PHN
- » Department of Social Services

Private Organisations

- » CUA (Credit Union Australia)
- » Flannery Foundation
- » Mater Health
- » Morgans Foundation
- » St Vincent's Health Australia
- » The Metamorphic Foundation

Partners

Universities / Research

- » Australian Catholic University
- » Central Queensland University
- » Griffith University
- » Institute of Social Relations
- » Queensland University of Technology
- » TAFE Queensland Brisbane
- » University of Queensland
- » University of Sunshine Coast

Brisbane Alliance to End Homelessness

- » Anglicare Southern Queensland, Homelessness Services, Women and Families
- » Associate Professor Cameron Parsell
- » BABI Youth and Family Service
- » Brisbane City Council - Safe Communities Team
- » Brisbane South PHN
- » Brisbane Youth Service
- » Centacare
- » CheckUP
- » Common Ground Queensland
- » Community
- » Community Living Association
- » Department of Housing and Public Works
- » Encircle
- » Footprints in Brisbane
- » Homelessness and Health Outreach (HHOT) Team
- » Inala Youth Service
- » Kyabra Community Association
- » LawRight
- » North West Youth Accommodation Service
- » Ozcare
- » Queensland Corrective Services
- » Queensland Council of Social Service (QCOSS)

- » Queensland Youth Housing Coalition
- » Silky Oaks Children's Haven
- » Social Scaffolding
- » Southside Community Care
- » The Mara Project
- » The Salvation Army
- » Youth Advocacy Centre
- » Youth Housing Project

Brisbane Domestic Violence Service Partners

Co-Locations

- » ACT for Kids
- » Churches of Christ in Queensland - Intensive Family Support, South and South West Brisbane
- » FACC (Family and Child Connect)
- » Hawthorne Occasional Childcare Centre
- » Holland Park Court
- » Hub Community Legal
- » Kurbingui
- » Mercy Community Services
- » Nundah Neighbourhood Centre
- » Queensland Corrective Services
- » Queensland Police Service
- » Richlands Court
- » Sandgate Court
- » Uniting Care Queensland
- » Vulnerable Persons Unit - Camp Hill
- » Vulnerable Persons Unit - Stafford

High Risk Team

- » Anglicare Southern Queensland - Living Without Violence Men's Program
- » Department of Child Safety, Youth and Women
- » Department of Education
- » Department of Housing and Public Works
- » Department of Justice and Attorney General

- » Department of Youth Justice
- » Queensland Health
- » Queensland Corrective Services
- » Queensland Police Service
- » Victims Assist Queensland

Integrated Services

- » 96five Family Radio
- » ACT for Kids
- » Beyond DV
- » Churches of Christ in Queensland - Intensive Family Support, South and South West Brisbane
- » Concentric Concepts
- » Department of Housing and Public Works
- » Department of Youth Justice
- » DV Connect
- » FACC (Family and Child Connect)
- » Friends with Dignity
- » Kurbingui
- » Launch Housing VIC
- » Mercy Community Services
- » Mission Australia
- » Nundah Neighbourhood Centre
- » Queensland Aids Council
- » Queensland Police Service
- » RizeUp Australia
- » Sci-Fleet Motors
- » Uniting Care Queensland
- » Wesnet/Telstra Safe Connections
- » Zonta Club of Brisbane East

Inclusive Health Partners

- » Buddhist Compassion Relief Tzu Chi Foundation Australia
- » Mater Health
- » St Vincent's Health Australia

International Partners

- » David Tobis, Maestral International (USA)
- » Dr Jim O'Connell (USA)
- » Iain De Jong, OrgCode (Canada)
- » Marie Wilson, Former Truth and Reconciliation Commissioner (Canada)
- » Nan Roman, National Alliance to End Homelessness (USA)
- » Parent Leadership Training Institute (PLTI) (USA)
- » Parents as Teachers (USA)
- » Rosanne Haggerty, Community Solutions (USA)
- » Social Solutions (USA)

Lotus Place Partners

- » Access Arts
- » Jigsaw Queensland - Forced Adoption Support Services

- » Link-Up (Qld)
- » Queensland Performing Arts Centre (QPAC)
- » Reclink Australia
- » Richmond Fellowship
- » State Library of Queensland - The Edge
- » Wesley Mission - Art From The Margins (AFTM)

PIR (Partners in Recovery) Consortium

- » Aftercare
- » Brisbane South PHN
- » Gallang Place
- » Harmony Place
- » Neami National
- » Richmond Fellowship Queensland
- » Stepping Stone Clubhouse
- » The Benevolent Society
- » The Brook Red Centre

Networks and Collaborators

- » 3rd Space
- » 98.9 Murri Radio
- » Aboriginal and Torres Strait Islander Community Health Service (ATSICHS)
 - » ATSICHS Woolloongabba
 - » ATSICHS Northgate
 - » Family Wellbeing Program
- » Aboriginal and Torres Strait Islander Legal Service (ATSILS)
 - » Prison Through Care
- » Aboriginal Hostels
 - » Joyce Wilding
 - » Yumba
- » A Brave Life
- » Accentis
- » Advantage
- » Aged and Disability Advocacy Australia (ADA Australia)
- » Aimee McVeigh, Human Rights Act Queensland
- » Albert Park Flexi School
- » All Area Rubbish Removals
- » All Hallows School
- » Alliance of Forgotten Australians
- » Alternatives to Violence Project
- » Anglicare Southern Queensland
 - » Anglican Women's Hostel
 - » St Mary's Supported Accommodation for Young Women
- » Anne Livingstone, Community Resourcing
- » ANTaR Qld
- » Arete Australia
- » Australian Academy of Tai Chi and Qigong
- » Australian Alliance to End Homelessness
- » Australian Pensioner and Superannuants League
- » Australian Red Cross
- » Axiom College
- » Bahloo Women's Youth Shelter
- » BDO Australia
- » Blackbaud
- » Bric Housing
- » Brisbane Housing Company
- » Brisbane Youth Service
- » BSI
- » Caboolture Hospital
- » Caitlin Mullins
- » Carinity Education Southside
- » Catholic Church Insurance
- » Caxton Legal Centre
- » Centacare
- » Centre Against Domestic Violence
- » Child Aware
- » Children by Choice
- » Chilli Fire
- » Churches of Christ in Queensland
- » Combined Women's Refuge Group
- » Communify
- » Community Sector Industry Alliance
- » Community Plus - West End Community House
- » Compass Housing Services
- » Continnence Foundation of Australia
- » Converge International
- » COTA Queensland
- » Deloitte
- » Dementia Australia
- » Department of Child Safety, Youth and Women
 - » Emma Berger
 - » Kylie Phipps
 - » Mary Kay
 - » Michael Hogan
- » Dr Fiona Mack
- » Drive Accident Solutions
- » Encompass Family and Community
- » EthicalJobs.com.au
- » Falvey Electrical
- » Find and Connect Web Resource Team
- » FIN (Family Inclusion Network) Australia
- » FIN South East Queensland (SEQ) Parent Ally Committee

- » Foodbank Queensland
- » Food Connect
- » Footprints in Brisbane
- » GIVIT
- » Hair Aid
- » Headspace
- » HELP Employment and Training
- » Hemmant Flexible Learning Centre
- » Housing Innovations
- » Inala Community House
- » INCH Housing
- » Indigo Law
- » Infoxchange
- » Inkahoots
- » Institute for Urban Indigenous Health (IUIH)
- » Intuit Works
- » Jane Street Community Garden partners
- » Jessica Dean, Legal Aid Queensland
- » Jobs Australia
- » Kangaroo Point Neighbourhood Watch
- » KidSafe Queensland
- » KindyRoo
- » Knowmore
- » Kummara Indigenous Family Care
- » Kurbingui Youth Development - Indigenous Family and Child Connect
- » Legal Aid Queensland - Child Protection Early Intervention Program
- » Link-Up (Qld) Aboriginal Corporation
- » Little Genovese Café
- » Mad Hatters Festival
- » Mater Health
 - » ATSI Liaison Staff
 - » Child and Youth Mental Health Service
 - » Mater Parent Aide Unit
 - » Mater Research
 - » Organisational Development - People and Culture
 - » Young Mothers Partnership Program
- » MAX Employment
- » MEGT
- » Men of League
- » Mercy Community Services
 - » Indigenous Family and Child Connect
 - » Individual and Family Support
 - » New Parents Program
- » Murri Court
- » Murri Ministry

- » Murri School
- » Murri Watch
 - » Bowman Johnson Hostel
 - » Diversionary Centre
- » Mylestones
- » National Affordable Housing Consortium
- » NEC
- » Nimbus
- » Oz Harvest
- » Patrick Herd, Community Business Australia
- » Peakcare Queensland
- » Phil Ahmat, Mura People
- » PresCare
- » Professor Karen Healy
- » Pure Source Recruitment
- » Queensland Aboriginal and Torres Strait Islanders Corporation for Alcohol and Drug Dependence Services - Jesse Budby Healing Centre
- » Queensland Ambulance Service - Local Ambulance Committees
- » Queensland Council of Social Service (QCROSS)
- » Queensland Disability Network (QDN)
- » QPASTT (Queensland Program of Assistance to Survivors of Torture and Trauma)
- » Reclink Australia
- » Reconciliation Australia
- » Reconciliation Queensland
- » Red Cross - Sandcastles
- » Redland City Council
- » Redland Community Centre
- » Relationships Australia
- » Redbourne
- » Sam Adams, Cooper Grace Ward
- » Scout Talent
- » Second Bite
- » Social Scaffolding
- » Southside Toyota
- » Southside Used Whitegoods
- » Souths Leagues Club
- » Stepping Stones
- » St Vincent de Paul Housing Services
- » St Vincent's Health and Aged Care
- » St Vincent's Mission Office
- » Strategic Grants
- » Supported Accommodation Providers' Association (SAPA)
- » Suzanne Bosanquet, Bosanquet Foley Architects
- » SWARA
- » Tenants Queensland (QSTARS)

- » The Benevolent Society - Intensive Family Support Services
- » The Big Issue
- » The Foundation Eleven
- » The Removalist
- » The Salvation Army
- » The Services Union
- » Tom Kirk
- » Toyota Fleet Management
- » Trace Exhibition
- » True North Psychology
- » Upbeat Arts
- » Wesley Mission - Art from the Margins
- » West End Centre for Psychotherapy and Counselling
- » West End Community House - Art Group
- » With One Voice
- » Women's Legal Service
- » WWILD
- » YFS (Youth and Family Service)
- » Yulu-Burri-Ba
- » Zig Zag Young Women's Resource Centre
- » Zillmere Family Accommodation Service.

Micah Projects
thanks our major
supporters for their
ongoing investment
in our mission...

Domestic Violence
Credit Union Australia

Supportive Housing
- Mater Misericordiae Ltd.
- St Vincent's Health
Australia

Health
Flannery Foundation

Social Enterprise
Morgans

DONORS, SUPPORTERS AND VOLUNTEERS

On behalf of our Board, staff and the people we support, we would like to thank all of those who make social justice possible through donating funds, goods, services and time. Together we are nurturing equality in Brisbane.

Trusts and Foundations

- » Brisbane Domestic Violence Service Donors
- » 96five FM Family Radio
- » AHEPA (Australasian Hellenic Educational Progressive Association)
- » Bend and Fly
- » Brisbane Yoga Space
- » Buranda Housing Service Centre
- » Councillor Jonathan Sri
- » Councillor Kara Cook
- » Councillor Vicki Howard
- » Customer Owned Banking Association
- » Datacom
- » Flowers by Forrest
- » Greek Orthodox Community of St George
- » Grill'd West End
- » Hanger 66
- » Hon. Di Farmer MP
- » Joe Kelly MP
- » Kenmore Park Preschool and Kindergarten
- » Leanne Linard MP
- » Lions Club of Capalaba
- » M.A.D. Woman Foundation
- » Nia Dance Community of Brisbane
- » Princess Alexandra Hospital
- » Queensland Corrective Services
- » QUT School of Public Health and Social Work
- » Redlands College
- » Rio Tinto Brisbane
- » Salvation Army Youth Outreach Service
- » Sci-Fleet Motors
- » SCOPE Club of Wynnum
- » Silent Arrow
- » Suncorp
- » Technica Group
- » The Mustard Mix
- » The Paddington Connection
- » Timber Queensland
- » Brisbane Palliative Care Nurses
- » Brisbane Rape and Incest Survivors Support Centre
- » Brisbane State High School
- » Bruce Wallis, Morgans Foundation
- » Business South Bank
- » Capricorn Community Development Association (CCDA)
- » Catholic Diocese of Rockhampton - Professional Standards
- » Centacare
- » Central New Farm Veterinary Surgery
- » Central Queensland University
- » Centre Against Domestic Abuse
- » Centrelink - Moreton Region, Rockhampton, Stones Corner
- » Charter Hall
- » Coles Supermarkets
- » Colour Chiefs
- » Commonwealth Bank of Australia
- » Coorparoo Bowls Club
- » CQ Community Legal Service
- » CQ Financial Services
- » CQ Health and Hospital Service
- » Craig Holmes Photography
- » Cystic Fibrosis Queensland
- » CUA (Credit Union Australia)
- » Department of Premier and Cabinet
- » Diamondport
- » Dr Ambica Jha
- » Dr Raguraman Janakiraman, Qld Specialist Centre
- » Drive Accident Solutions
- » Extremely Face Painting
- » Family Law Pathways
- » File Force
- » Fishability Queensland
- » Gabrielle and Peter Chisholm
- » Gannon Fabrications
- » GiveNow
- » GIVIT and GIVIT Supporters for all their support
- » Global Sisters
- » Good2Give
- » Good360
- » Grafton Toyota
- » Greencap
- » Gumdale State School
- » Hair Aid Inc
- » Healthworks West End
- » Holy Trinity Anglican Church Woolloongabba
- » Hon. Anastacia Palaszczuk MP
- » Hon. Coralee O'Rourke MP
- » Hon. Di Farmer MP
- » Hon. Jackie Trad MP
- » Hon. Shannon Fentiman MP
- » Ian Johnston
- » Indigenous elders: We thank the following elders for their continued support
- » Aunty Carol Currie
- » Aunty Heather Castledine
- » Gaja Kerry Charlton
- » Aunty Mabel Hopkins
- » Aunty Valda Coolwell
- » Songwoman Maroochy Barambah
- » Uncle Des Sandy
- » Uncle Sam Watson
- » Inkahoots

Businesses, Schools, Organisations and Individuals

- » Aboriginal and Torres Strait Islander Legal Service (ATSILS) Rockhampton
- » Adopt-A-Backpack
- » All Hallows' School Brisbane
- » Ananda Beauty Therapy
- » Anglican Church Grammar School
- » Annerley Labor
- » Ashurst
- » Australia Studies Centre
- » Avid Reader
- » BDO Australia
- » Bend and Fly
- » Bidgerdii Health Service
- » Bribie Island Boat Charters
- » Brisbane Boys College Toowong
- » Brisbane City Council
 - » Transport, Planning and Strategy
 - » Yeronga Park Pool
- » Brisbane Convention and Exhibition Centre
- » Brave Foundation
- » Buddhist Compassion Relief Tzu Chi Foundation Australia
- » Crommelin Family Foundation
- » English Family Foundation
- » Flannery Foundation
- » Men of League Foundation
- » Morgans Foundation
- » SJ Hill Foundation
- » The Ian Potter Foundation
- » The John Barnes Foundation
- » The Metamorphic Foundation

- » Jill Lang
- » Joining Hands
- » Josie Zuglian, H & S Cleaning
- » Junction Park State School
- » Justine Sinclair, Posto
- » Katie Bennett, Embellysh Photography
- » Komatsu
- » Kurilpa Community Childcare Centre
- » Lady Gowrie Childcare Centre
- » Leonie Sanders
- » Liberty Highgate Hill
- » Link-Up (Qld) Aboriginal Corporation
- » Level 13 Co-op
- » Lois Wagner, Morgans Financial
- » LORDS (Lutheran Ormeau Rivers District School)
- » Loreto College Coorparoo
- » Lorraine Gorman
- » Mandie Horan
- » Mater Health
- » McDonalds Annerley
- » Michelle Stafford, Caravansera
- » Moelis Australia
- » Moonlight Magic Dinner Dance guests who made donations to cover the cost of supported tickets and those who donated wardrobe and their services
- » Morgans Financial
- » Natasha Kiely
- » Norths Junior Rugby
- » Officeworks
- » Olive Tree Communication
- » Parmalat
- » Paul McGuire
- » PayPal Giving Fund Australia
- » Peakcare
- » Peter Breen, Jugglers Art Space
- » PLTI (Parent Leadership Training Institute) Alumni
- » Plus Dry Cleaners
- » Pondera Physio and Pilates West End
- » Q Leave
- » Q STARS Rockhampton and Brisbane
- » Queensland Aboriginal and Torres Strait Islander Child Protection Peak (QATSICPP)
- » Queensland Child Protection Week Committee
- » Queensland Council of Social Services (QCOSS)
- » Queensland Indigenous Family Violence Legal Service (QIFVLS)
- » Quota International Club of Brisbane South
- » RACQ Financial Planning
- » Redsuit Advertising
- » Relationships Australia Rockhampton
- » Rev. Nathan Campbell, Creek Road Presbyterian Church
- » Rio Tinto Brisbane
- » River City Ballroom
- » Rock Community Care
- » Rockhampton Housing Service Centre
- » RSPCA Queensland
- » Savvy
- » School Stuff
- » Second Bite
- » Senator Claire Moore
- » Senior Constable Sandrene Trembath
- » Share the Dignity
- » Sisters of Mercy Brisbane
- » Somerville House
- » Southbank Locksmiths
- » Southside Toyota
- » Souths Leagues Club
- » St Elizabeth's Primary School Tarragindi
- » St Eugene College Burpengary
- » St Laurence's College South Brisbane
- » St Mary's in Exile Community
- » St Peter Claver College Riverview
- » StreetSmart Australia
- » Sweet Souls Band
- » Tabatha Pashen, Brisbane City Council Community Development
- » Terri Butler MP
- » Terry White Chemmart West End
- » The Boundary
- » The Frammer
- » The Services Union
- » Tiddlywinks Dance and Play Café
- » Tim Minchin, Live Nation Australasia
- » TransitCare
- » Transport and Allied Insurance Services
- » Trevena Glen Farm
- » Two Good
- » Uniting Care Queensland
- » University of Queensland - School of Music
- » Victims Assist Queensland
- » Villanova College Coorparoo
- » Vulcana Women's Circus
- » Waters Edge Residents
- » WaW Dance
- » Wesley Mission - Art from the Margins
- » Westender
- » West End Creche and Kindergarten
- » West End State School
- » Women Empowering Women
- » Women's Health Service Rockhampton
- » Working Against Violence Support Services
- » Xavier Catholic College Eli Waters
- » Zeroseven
- » Jolie Furstenberger Rodrigues
- » Rebecca Graham
- » Nick Harun
- » Bree Heagy
- » Thomas Holz
- » Sierra Howard
- » Gwen Ibarra
- » Sara Jones
- » Aya Kagawa
- » Natasha Kiely
- » Patricia King
- » Lina Lim
- » Maddison Long
- » Wendy Lowe
- » Jonaelle Lucas
- » Nicole Lucas
- » Mary MacMahon
- » Catherine Mardon
- » Lucy Marquis-Kyle
- » Lorna Mashingaidze
- » Mike McCrystal
- » Helen Mellow
- » Katelyn Melvin
- » Michele Mullins
- » Sandra Oliveria
- » Maria O'Neill
- » Susan Parker
- » Debbie Parmenter
- » Jaya Parvathy
- » Robert Perrier
- » Robyn Perring
- » Jo Pietrobon
- » Nancye Read
- » Alesio Rebechi
- » Joy Reiken
- » Daniel Robertson
- » Sergei Rosk
- » Joy Shearer
- » Abhijeet Singh
- » Narmada Sivaplan
- » Teresa Smyth
- » Rose Stoker
- » Karen Taib
- » Kristi Taylor
- » Sophie Thompson
- » Patricia Tidbold
- » Rachel Tracey
- » Rebecca Tweedy
- » Venetia Tyson
- » Patricia Vaughan
- » Jeni Warburton
- » Deb Warren
- » Helen Webb
- » Annabel Whitton
- » Doug Yuille.

Volunteers

- » Janet Abel
- » Angela Anderson
- » Alexandra Baird
- » Margaret Bambrick
- » Brittany Bauman
- » Kris Bentley
- » Signe Boman
- » Sue Bradnock
- » Roger Brand
- » Cassia Bray
- » Renato Brocco
- » Victoria Burley
- » Nathan Campbell
- » Anastasi Cassidy
- » Ned Cavanaugh
- » Natalie Chan
- » Dorothy Chapman
- » Ian Collier
- » Ashleigh Cotton
- » Bruce Cowling
- » Jacinta Crickmore
- » Peter Crickmore
- » Angela Culhane
- » Denis Cush
- » Diedre Davies
- » Shelby Denning
- » Jenny Dex
- » Kate Doolan
- » Clive Dyson
- » Molly Elliot



Opposite: Helen Rathbone (centre) with Rio Tinto colleagues.

Rio Tinto

A partnership that started from a White Ribbon morning tea fundraising event in 2016 has continued to gain momentum.

Rio Tinto first connected with Micah Projects, when seeking a local organisation to be the recipient of \$1,100 in employee-donated funds. Rio Tinto is an accredited White Ribbon Australia workplace, with detailed policies in place to support their employees who are affected by family and domestic violence. Rio Tinto's Brisbane hub team was keen to find a Brisbane organisation to partner with.

Since 2016, Rio Tinto and its Brisbane employees have continued to generously donate funds and hampers towards various Micah Projects initiatives.

Helen Rathbone, specialist in Rio Tinto's Business Resilience team and also the lead behind this partnership, expressed how the work with Micah Projects has evolved.

"It's not just about handing over a cheque. Our people really dig deep, especially for special campaigns like Micah Projects' Spread the Warmth—Mother's Day Robes campaign."

"We have a collection trolley on each floor in the Brisbane office for our people to donate items such as gift cards, blankets, food and toiletries. These are then packaged up thanks to the help of our special employee volunteers, and used for the Christmas and Easter hampers Micah Projects distributes."

Rio Tinto has also donated 100 red cardboard box trays and 100 sheets of food-safe cellophane for Micah Projects' Christmas fruit hampers, for the past two Christmas hamper appeals.

Micah Projects' CEO Karyn Walsh thanked Rio Tinto for their efforts. "We really appreciate the time and thought Rio Tinto brings with its volunteering," Ms Walsh said.

"What they give complements the daily work of our programs. Rio Tinto employees benefit, Micah Projects workers benefit and the recipients of the hampers and funds benefit."

Micah Projects works with a number of organisations through its Corporate Partnership Program. If you are interested in discussing any aspect of this program, please contact our Stakeholder Engagement Team at Micah Projects on 3029 7000.

FINANCIAL REPORT

The financial report for this Annual Report demonstrates the extent of the work undertaken by Micah Projects over the 2018–19 year. In particular the report shows the alignment between our financial and strategic priorities alongside the outcomes for those we support.

A significant achievement over the past year has been the final transition of many people who have been historically supported by Micah Projects, to the National Disability Insurance Scheme (NDIS). As a consequence of this change Micah Projects saw a reduction in associated grant funding of some \$1.8 million. We are pleased to report however that much of this shortfall has since been replaced by new service agreements.

During the year we have continued to see our strategic objectives achieved, supported by a total of \$20 million in funding received from Commonwealth, State and Local Governments. These funding sources, and their use, are highlighted throughout this Annual Report.

Our social enterprise initiatives have also continued to progress with the recent positive evaluations supporting our planning going forward. Hope Street Café has seen an increase in total sales in 2018–19 to \$555,539 compared to \$468,612 in the 2017–18 financial year. This is an increase of over 18% in sales.

It is also very exciting to see that our Inclusive Health Partnerships has received a five-year service agreement which creates sustainability for our joint venture moving forward.

Micah Projects total revenue for the financial year was \$22 million. Consistent with the previous years, employment cost is still the largest component of Micah Projects at 67.5% of total revenue (\$14.9 million). The expenditure for the 2018–19 year is in line with the expected growth in funding consistent with our service agreements.

The result of the 2018–19 financial year was a small deficit of \$55,648. Net assets for Micah Projects at 30 June 2019 is very healthy at \$1.9 million. The Board is confident that Micah Projects is in a sound financial position going forward.

The Board acknowledges the work of all the staff at Micah Projects and especially the Finance Team, Miseon, Gita, Rebecca, Trish, Luke and Raj. Additionally, I acknowledge the years of service by Sherryn West who has left Micah Projects to combine family commitments with a new consultancy. Sherryn has been a valuable part of the Micah Finance Team for over ten years and while she will be missed, we wish her well.

To my fellow Board Directors and the work of the Finance and Audit Committee, I thank you for your contribution.

Michael Booth
Director, Micah Projects

Statement of profit or loss and
other comprehensive income,
for the year ended 30 June 2019

	2019 \$	2018 \$
REVENUE	21,090,511	21,845,963
Other income	976,550	504,549
	<u>22,067,061</u>	<u>22,350,512</u>
EXPENSES		
Employment expenses	(14,886,440)	(14,948,486)
Property and energy expenses	(2,113,683)	(1,960,478)
Administration expenses	(2,465,922)	(2,620,388)
Motor vehicle expenses	(747,004)	(746,343)
Client related expenses	(1,272,399)	(1,084,664)
Depreciation and amortisation expenses	(387,964)	(323,176)
Share in profit or loss in equity accounted investment	(86,681)	592
Other expenses	(162,616)	(203,211)
	<u>(55,648)</u>	<u>464,358</u>
Profit before income tax expense	(55,648)	464,358
Income tax expense	-	-
	<u>(55,648)</u>	<u>464,358</u>
Surplus/(deficit) for the year	(55,648)	464,358
Other comprehensive income	-	-
	<u>(55,648)</u>	<u>464,358</u>
TOTAL COMPREHENSIVE INCOME/(DEFICIT) FOR THE YEAR	(55,648)	464,358

If you would like to view the full financial statements for the 2018/2019 financial year, please contact Micah Projects or visit the Australian Charities and Not-for-profits Commission (ACNC) website (www.acnc.gov.au/charity) and search for Micah Projects Limited.

Statement of financial position
as at 30 June 2019

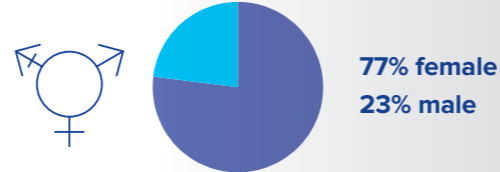
	2019 \$	2018 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	3,597,704	4,220,316
Inventory	5,959	-
Trade and other receivables	286,305	237,720
Other current assets	176,324	121,974
TOTAL CURRENT ASSETS	4,066,292	4,580,010
NON-CURRENT ASSETS		
Security deposits and bonds	521,232	383,345
Equity accounted investment	178,870	265,551
Property, plant and equipment	608,128	973,045
TOTAL NON-CURRENT ASSETS	1,308,230	1,621,941
TOTAL ASSETS	5,374,522	6,201,951
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,376,899	1,763,636
Provisions	1,126,888	1,128,422
Deferred revenue	495,123	909,703
TOTAL CURRENT LIABILITIES	2,998,910	3,801,761
NON-CURRENT LIABILITIES		
Provisions	461,017	429,947
TOTAL NON-CURRENT LIABILITIES	461,017	429,947
TOTAL LIABILITIES	3,459,927	4,231,708
NET ASSETS	1,914,595	1,970,243
EQUITY		
Retained surplus	1,914,595	1,970,243
TOTAL EQUITY	1,914,595	1,970,243

This concise financial report is an extract from the financial report. The financial statements and specific disclosures included in this concise financial report have been derived from the financial report. The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the entity as the financial report. The presentation currency used is Australian dollars and there are no significant events occurring after the reporting date to be reported.

OUR PEOPLE



222 employees.
22 countries of origin.



The programs run by Micah Projects are driven by the passion of 200+ employees. One of the important ways we measure our success is from regular participant feedback. This feedback ensures people are treated with dignity and respect when accessing our services.

Micah Projects believes that the better we support, train and lead our employees, the better services they will provide to our participants. This drives us toward our vision and mission of creating justice and responding to injustice. This year, we engaged the following organisations and individuals to provide staff training:

- » Iain De Jong—OrgCode Consulting Inc.
- » Converge International
- » Queensland Human Rights Commission (previously Anti-Discrimination Commission Queensland)
- » Tom Kirk—Indigenous Consultant
- » Chilli Fire Services.

Micah Projects prides itself on being a diverse workforce. We believe Aboriginal and Torres Strait Islander Peoples and those from Culturally and Linguistically Diverse backgrounds bring specific talents, skills and experiences that greatly benefit the organisation.

Over the last 12 months we have welcomed 64 new employees to Micah Projects, many of whom were recruited into our Brisbane Domestic Violence Service and Home for Good clusters.

In a significant change to our workforce, we welcomed Registered and Clinical Nurses as Micah Projects employees, embedded within our Street to Home After-Hours Service and within

our Emergency Department Frequent Presenters program. We are pleased to welcome them to our teams and for the outstanding medical support that they provide to our participants, who may not otherwise have the opportunity to receive this care.

On a sad note, at the end of the financial year we farewelled our Mental Health and Disability teams. We are appreciative of all the work and support these teams provided to our participants, particularly in the transition to the National Disability Insurance Scheme. We wish everyone the very best in their future endeavours, and we are also very pleased that we were able to redeploy six of the employees from those teams into other Micah Projects programs.

We continue to benefit from the placement of skilled students within our programs, some of whom we have subsequently employed. This year we hosted 10 students from various institutions including the University of Queensland, Queensland University of Technology, Griffith University, University of the Sunshine Coast, Australian Catholic University, TAFE Queensland and the Institute of Social Relations.

As well as being supported by its employees and students, Micah Projects is fortunate to attract a significant number of volunteers who support our events, activities, services and programs.

Micah Projects thanks our partners, students, volunteers, donors and members. Without their generosity, we would not be able to operate as effectively or provide the best possible support to our participants.

Micah Projects

Phone (07) 3029 7000 | Fax (07) 3029 7029
Ground Floor, 162 Boundary Street, West End Q 4101
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au | micahprojects.org.au
ABN 76 409 721 192 | ACN 620 134 787

Twitter @micahprojects
Facebook facebook.com/micahprojects
YouTube youtube.com/user/micahprojects

Wellspring Coorparoo

Young Mothers for Young Women (YMYW)
Phone (07) 3394 9100 | Fax (07) 3394 2909
143 Cavendish Road, Coorparoo Q 4151
PO Box 3449 South Brisbane Q 4101
ymyw@micahprojects.org.au | micahprojects.org.au

Wellspring Caboolture

Caboolture Young Mothers for Young Women
Phone (07) 5495 7270 | Fax (07) 5495 2181
19 Morayfield Road, Caboolture South Q 4510
PO Box 629, Morayfield, Q 4506
cabooltureymyw@micahprojects.org.au
micahprojects.org.au

Wellspring Hawthorne

Children and Families' Hub
Phone (07) 3902 1070 | Fax (07) 3394 2909
28 Malcolm Street, Hawthorne Q 4171
ymyw@micahprojects.org.au | micahprojects.org.au

Brisbane Domestic Violence Service

A Brisbane Region integrated response
Phone (07) 3217 2544 | Fax (07) 3013 6090
PO Box 3449 South Brisbane Q 4101
bdvs@micahprojects.org.au | bdvs.org.au

Inclusive Health and Wellness Hub

Overcoming health inequality
Phone (07) 3013 6050 | Fax (07) 3013 6059
15 Hope Street, South Brisbane Q 4101
PO Box 3449, South Brisbane Q 4101
admin@inclusivehealthclinic.org.au
inclusivehealthclinic.org.au

Family Inclusion Network

Valuing children. Partnering with families. Embracing diversity.
Phone (07) 3013 6030 | Fax (07) 3013 6039
Level 1, 209 Boundary Street, West End Q 4101
info@finseq.org.au | finseq.org.au

Home for Good and Street to Home

Working with families and individuals experiencing homelessness
Phone (07) 3036 4444 | Fax (07) 3036 4400
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au | homeforgood.org.au

Lotus Place

Adults who experienced childhood abuse in an institutional setting
Phone (07) 3347 8500 / Find and Connect 1800 16 11 09
Fax (07) 3347 8590
46 Cleveland Street, Stones Corner Q 4120
PO Box 3449 South Brisbane Q 4101
lotus@micahprojects.org.au | lotusplace.org.au

Lotus Place NO

Phone (07) 4724 2559 / Find and Connect 1800 16 11 09
Fax (07) 4772 0011
382 Sturt Street, Townsville Q 4810
PO Box 2027, Townsville Q 4810
lotusnq@micahprojects.org.au | lotusplace.org.au

Lotus Place CQ

Phone (07) 4927 7604 / Find and Connect 1800 16 11 09
Swan Office Building, 159 Denison Street
Rockhampton Q 4700
PO Box 586, Rockhampton Q 4700
lotuscq@micahprojects.org.au | lotusplace.org.au

Lotus Support Services

Phone (07) 3036 4490
PO Box 3449 South Brisbane Q 4101
redress@micahprojects.org.au | lotusplace.org.au

Hope Street Café

Shop 1, 15 Hope Street, South Brisbane Q 4101
hopestreetcafe.com.au

Hope on Boundary Café

170 Boundary Street, West End Q 4101
hopestreetcafe.com.au

Opposite: Workers from the Street to Home team heading out for outreach. Still from a film by Katie Bennett.



MICAH PROJECTS

Breaking Social Isolation
Building Community

MICAH PROJECTS

Phone (07) 3029 7000 | Fax (07) 3029 7029

Ground Floor, 162 Boundary Street, West End Q 4101

PO Box 3449, South Brisbane Q 4101

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