
MICAH PROJECTS
ANNUAL REPORT
2012

MICAH PROJECTS INC



Breaking Social Isolation
Building Community

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Vision Statement

Our hope is to create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business.

Mission Statement

To respond to people who experience exclusion, poverty, injustice and social isolation so that they may experience inclusion, economic wellbeing, justice and connection within their community of choice.

Guiding Principles

In responding to individuals, families, groups, communities and institutions, we believe that every adult and child has the right to:

- a home, an income, healthcare, education, safety, dignity and connection with their community of choice;
- access to a broad range of personal, social, intellectual, economic and spiritual resources for personal and community wellbeing;
- forums to participate in decisions which impact on their lives at an individual, social and structural level;
- equity, acknowledging the impact of age, gender, economic status, disability, sexual orientation, culture and religious belief;
- opportunities for processes that redress past and/or present experiences of neglect and abuse;
- resources to enable restoration of relationships with self, family, community, social and religious institutions.

Micah Projects endorses the United Nations Declaration of Human Rights.

We acknowledge the Aboriginal and Torres Strait Islander peoples of Australia as the traditional owners of this land and support the right of Indigenous people to self determination and cultural expression.

Core Business

The agreed core business or reason for being of Micah Projects is:

An unswerving commitment, focus and determination to advocate and deliver on our social justice mandate.

The service areas that will be governed by the Board and continuously developed and delivered by the Coordinator, team leaders and workers are:

- Working with Families, Women and Children
- Working with Forgotten Australians
- Homelessness to Home Support Services
- Mental Health and Disability Support Services
- Supportive Housing Services
- Homeless to Home Healthcare
- Flood Recovery Housing and Support Service
- Innovation, Research and Evaluation Unit
- Business Services.

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MICAH PROJECTS BOARD MEMBERS 2011/2012



Micah Projects Board, from left: Terry Fitzpatrick, Margaret Ridley, Michael Kelly, David Gonsalves, John Fitzwalter, Kerriane Hebinger, Michael Booth with Micah Projects Coordinator, Karyn Walsh. (Absent: Yvonne Brunetto, Annie Holden & Peter Martin.)

Photography: Katie Bennett, Embellysh.

Chairperson:

Michael Kelly
*Natural Resource Officer
Department of Environment and
Resource Management*

Treasurer:

Michael Booth
*University Tutor, Queensland University
of Technology*

Secretary:

Terry Fitzpatrick
Priest, St Mary's Community Ltd

Board Members:

Yvonne Brunetto
*Associate Professor, Southern Cross
University Business School*

John Fitzwalter
Educator & Facilitator

David Gonsalves
Lawyer, MPN Lawyers

Kerriane Hebinger
Principal, Financial Planning Essentials

Dr Annie Holden
*Management Consultant, ImpaxSIA
Consulting*

Peter Martin
*Director, Mission Support Services,
Mater Health Services*

Margaret Ridley
Freelance Curator

CHAIRPERSON'S COMMENTS



Bernie van Riek and Michael Kelly
in the 2011 Moonlight Magic Dinner
Dance photo booth.

The past twelve months have seen increased demand for the services offered by Micah Projects. This has reinforced our drive to use our resources effectively, to know that we can demonstrate outcomes for our work, and to continue to improve in all that we do. While we have done so, we have remained grounded in our core values of supporting people experiencing exclusion, poverty, injustice and social isolation.

As a Board, we have used our time and expertise in the most strategic way to meet the opportunities and challenges facing Micah Projects, and to help position the organisation as one of excellence in the service it provides. Our Board membership has continued to evolve over the years to ensure that it has the right mix of expertise to support Micah Projects' mission, with now significant capability in law, finance and governance. Our goal is to be sure that the organisation has a sound base on which to deliver its services.

The 2011-2012 year has seen us continue to develop and maintain our many partnerships. These include our work with Common Ground Queensland to develop a ground-breaking supportive housing model; our relationship with organisations like Mater Health Services and Medicare Local to provide the Homeless to Home Healthcare service; and the contributions of our many volunteers to our programs and services.

Micah Projects is enormously grateful for the significant financial support we receive from the Federal and State Governments, business, St Mary's faith community, other organisations, and the wider community. The Board is conscious of our responsibilities to be accountable for this support. That's why we have been pleased to see the continuing commitment of the Micah Projects teams to an evidence-based, best practice approach in all that they do, and emerging data on the effectiveness of our services to those people who rely on us to support them.

One of my personal favorites on the Micah Projects calendar is the Moonlight Magic Dinner Dance. I can think of nothing else that represents social inclusion as well as this event, and this year was no different. It is these sorts of occasions, among so many, that illustrate the dedication, hard work and commitment of the Micah Projects leadership team, staff and volunteers. The Board has a deep appreciation of their contribution.

I pay special tribute to our Coordinator, Karyn Walsh, who is an inspiration to all of us in terms of her vision, energy, leadership of the organisation and commitment to Micah Projects' mission. I know that she is deeply respected by all staff, Board Members and within the social justice community.

I am very grateful to the members of the Board for their time, commitment, dedication and willingness to support Micah Projects in its endeavor to develop a lifestyle of equality for everyone in their community of choice. We thank all involved with Micah Projects, and look forward to continuing to work with you towards achieving our vision of justice and equality.

Michael Kelly
Chairperson

COORDINATOR'S REPORT

End of an era, saying
goodbye to Rose Heraghty,
March 2012.



The 2011 – 2012 year has been another very busy and productive year, yet not without its challenges. As an organisation we are committed to ensuring that what we do is effective, responsive and engaged with the people we work with. At the same time, our work must be based on continuous learning around how we can do better with the resources, skills and knowledge that we have, to break social isolation and build community.

There is never a shortage of demand for services. The challenge is always how to maintain the best systems and processes to ensure that our staff can do the work that's expected of them by the people they support, by those who fund Micah Projects and by the broader community.

We've put significant effort into developing partnerships that can enhance our capacity to respond to the needs presented to us, as well as extend our capacity to deal with the volume of demand for services. Our work with Mater Healthcare has now expanded to partnerships with Greater Metro South Brisbane Medicare Local, UQ Health and St Vincent's. We are excited about exploring further opportunities to work alongside these organisations, so we can offer stronger and more integrated support to the people who access our services.

It's been particularly satisfying to finish the year with the completion of Brisbane Common Ground in Hope Street, South Brisbane. It is a fantastic partnership between government, business and the community to provide supportive housing to people who are chronically homeless or on a low income. I thank all of the personal donors, businesses, community and corporate organisations, and Governments at local, state and federal level, for their ongoing collaboration with us on this and all our services.

We've also continued our research and knowledge of national and international health reform agendas, so we can direct our resources to the most vulnerable people. We know that, for many reasons, people who are chronically homeless are not accessing healthcare. The evidence is clear that it's better for the individual, and more cost-efficient for society, to prioritise our services and integrate healthcare with the other support we provide.

This year we have continued to receive a great deal of community support. We've seen this through our community engagement during the construction phase of



Craft morning at Young
Mothers for Young Women'
BabySentials, 2012.

Brisbane Common Ground; from calls from members of the public who are concerned about people sleeping rough or about neighbours in social housing who may be in distress; and by an increase in offers to volunteer. One day I received an email through our website from a person who wanted to assist us to look at our planning process through the lens of Result Based Accountability. This is a planning approach that challenges us to develop the discipline of understanding the social issues we are addressing, while at the same time looking at where our programming and effort as one organisation fits into addressing the need. As a result, we've decided to implement and test the approach across our response to families and homelessness.

The year has seen the finalisation of the Department of Communities' review of services to Forgotten Australians. This included a comprehensive survey seeking the views of Forgotten Australians, and has resulted in a consolidation of services. The Australian Government undertook tendering processes for *Find and Connect*, prioritising integration with State services where possible. Having been granted stewardship of this program now for Queensland, Micah Projects will be able to provide an enhanced statewide service, building on the strong response to Forgotten Australians already in place here for the past 15 years.

In order to more adequately support our outreach workers we have extended our reception services until midnight, seven nights a week, and have continued to roster team leaders on Saturdays and Sundays. The main out-of-hours response external to Micah Projects is Homeless Persons Information Queensland and referrals for homelessness and domestic violence.

Many team leaders are playing an active role in the development and implementation of Homelessness Community Action Plans for Brisbane. We see this process as critical to ensuring that our homelessness services system is focussed on: (i) ensuring our efforts are clearly focussed on preventing people from becoming homeless; (ii) a rapid response to people who are homeless and in crisis, and (iii) a housing first response appropriate to different population groups, such as individuals experiencing chronic homelessness, children and their families, people experiencing domestic violence, and people with mental illness and addictions. We look forward to continuing the work within our organisation to implement these plans.

This year we supported 2884 adults and 1319 children. My thanks go to our Board, team leaders, organisational services and support and advocacy workers, all of whom give far more than could ever be expected of them to achieve this. They are unfailing in their dedication and commitment to social inclusion.

Karyn Walsh
Coordinator

TREASURER'S COMMENTS



The 2011-2012 financial year was again a busy one for Micah Projects. We continue to appreciate the significant financial support of the State and Federal Governments, from whom we received over \$11.4 million in grant moneys, including for individual packages.

Through the year we consolidated our existing contracts with the acquisition of new contracts. These included (i) \$807,220 for a direct contract transfer process, approved by the Department of Communities, between the Domestic Violence Resource Centre and Micah Projects; (ii) \$313,234 through a select tender process by the Department of Communities, for the Home and Community Care program, previously operated by LANDS; and (iii) \$940 000 in advance payment from the Federal Government this financial year, for implementation of the Queensland Find and Connect service for Forgotten Australians.

Along with these new contracts came new sites, at 12 Browning Street and 65 Vulture Street, contributing to the nine sites operated by Micah Projects overall. Lotus Place moved from 18 Merivale Street to a long term lease at 56 Peel Street.

The Queensland Government continues to be supportive of the Brisbane Homelessness Service Centre, providing, through transfer of the lease and funding to Micah Projects as lead agency, for co-location with Centacare, Reclink, Big Issue and Mater Healthcare. This enables over 2132 people who are homeless or at risk of homelessness, to access a 'one-stop-shop' model of service delivery.

The result for the financial year was a budget surplus of \$11,301.33. The reserves position at 30 June 2012 is \$153,094.86, an increase on last year's reserve of \$141,793.53. The Board continues to be confident that Micah Projects is in a sound fiscal position.

Expenditure for the year is consistent with the growth in revenue. Salaries and wages represent the largest component of expenditure. Brokerage funds of \$730,329 were expended throughout the year to support the many individuals and families who access our services.

Micah Projects continues to receive significant contributions from our many supporters and donors. Donations are down from the previous year, as the figures for 2010-2011 included the significant donations received after the Brisbane floods. We particularly acknowledge the St Mary's community, whose financial contributions remain consistent with previous years; and the support provided from across the community for the setting up of household items for the Brisbane Common Ground units.

The Finance unit within the Business Services team facilitates the financial management of the organisation. The Board congratulates Sherryn West and her team, Miseon Kim, Rebecca Jones, Rossana Cossu, Rajkumar Gohain and Gita Abeywardena, for their excellent services. Paul Bellas and Peter Allen from Bellas Accountants remain our external accounts consultants, providing independent review and monthly advice; and Arrow Accountants our Auditors.

Micah Projects is fortunate to have the services of highly skilled and dedicated members of staff. I have confidence in the strong focus on financial accountability of Micah Projects.

Michael Booth
Treasurer

2011/2012 HIGHLIGHTS

VALUE IN HOMELESS TO HOME HEALTHCARE INITIATIVES

Micah Projects has used a Vulnerability Index (VI) to identify the complex health and social care needs of those who are chronically homeless, and prioritise the services we provide. The survey has highlighted the importance of integrating healthcare into all our support services, if we are to break the cycle of homelessness.

Our new and continuing Homeless to Home Healthcare (H2H) initiatives in 2011-12 are informed by this evidence.

(1) New Partnership for After Hours Outreach Nursing Care

The Greater Metro South Medicare Local has partnered with Micah Projects and Mater Health Services Brisbane to establish an after-hours clinical nursing service to work alongside the Street to Home Team (STH), providing primary healthcare to homeless and formerly homeless people each night from 6.00pm to midnight. Funded by the Medicare Local, five nurses are employed by Mater Health Services to deliver this service, with Micah Projects providing project management, including data collection and reporting.

Each night the nurses accompany STH workers and undertake assertive outreach to people sleeping rough, and to those who've made a transition from homelessness to housing but who require ongoing and consistent healthcare support.



Dr Jim O'Connell from Boston, USA, joins the Homeless to Home Nurses on the streets of Brisbane, 25 May 2012. Photo: Marc Robertson, The Courier Mail.

The nurses also receive referrals from daytime services. This alleviates the pressure placed on the Accident and Emergency Departments in the acute public hospital system, where people previously gravitated for after-hours treatment.

The following is a brief overview for the first three months of operation (April – June 2012):

- There were 1064 occasions of care provided.
- Of all people seen 38% were female and 62% male.
- The youngest person seen was 14 years old and the oldest 86 years. The average age was 44 years.
- For the month of June 2012, over 62% of people treated and supported were Indigenous Australians with all other months registering 53-54% as Indigenous.

- The main sites of service delivery remained steady across public housing, public space, private residence, Trinity Hall, telephone, parks and charitable food vans.
- While there were slight shifts from month to month, approximately 60% of people were seen at a South Brisbane location, while 40% were seen at a North Brisbane location.
- A wide range of primary health care interventions has been provided that includes general assessments, clinical care, wounds care, medication management assistance, health education, health and welfare checks, counselling support, social and housing support and assistance with presenting mental health and drug and alcohol problems.
- A significant number of referrals were made each month and included GPs, Aboriginal and Torres Strait Islander Health Service; Street to Home Case Managers; Brisbane Homelessness Service Centre Clinical Health Nurse; Ambulance; Murri Watch Diversionary Centre and Mental Health Services.



(2) Healthcare and Homelessness National Roundtable

Micah Projects, together with Mater Health Services, UQ Healthcare and the Australian Common Ground Alliance, sponsored a national Roundtable discussion on homelessness and healthcare in May 2012, with Dr Jim O'Connell from the Boston Healthcare for the Homeless Program. Dr O'Connell's work with the homeless contributed significantly to the development of the VI Survey Tool, which Micah Projects first adapted for use in Australia.

The aim of the Roundtable was to bring together senior representatives from all levels of government and the non-government health, community and housing sectors to engage in facilitated discussion with Dr O'Connell about the health needs of the homeless. Micah Projects shared the current local data we have gained through the VI, as did stakeholders from other jurisdictions. The event validated what many services have been saying is needed in response to homelessness: that is the necessity of integrating healthcare into any homelessness service.

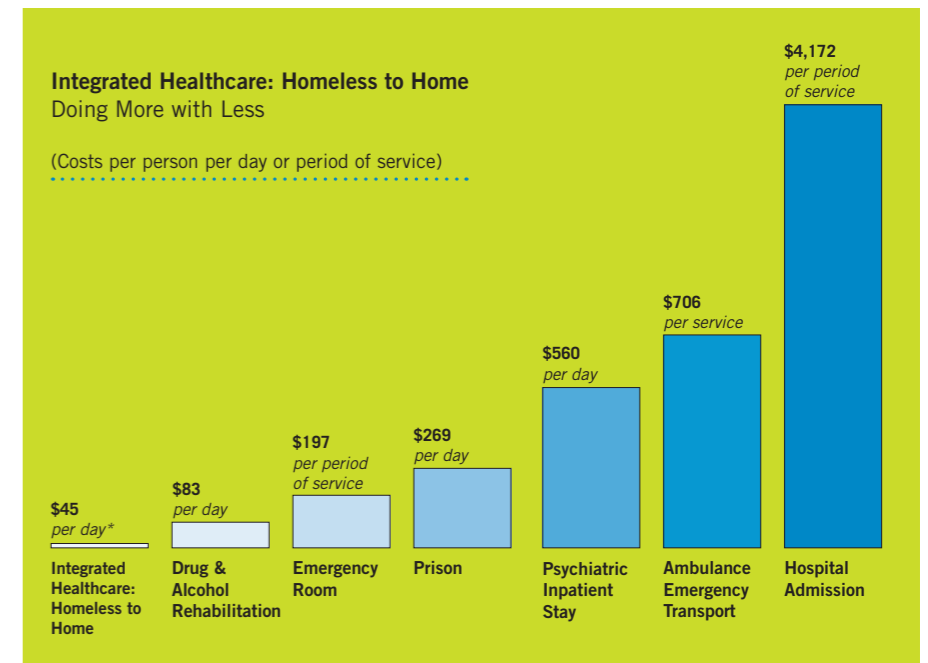
(3) Homeless to Home Healthcare Network focus on Drug and Alcohol

Micah Projects has continued to convene the H2H Healthcare Network on a regular basis, with the ongoing support of Mater Health Services. A special focus in the past year has been on mapping drug and alcohol services in Greater Brisbane, and exploring their linkages with specialised homelessness support services. Through this process, the Network has been exposed to a range of approaches to addressing drug and alcohol addiction, including the use of complementary medicines such as homeopathy, acupuncture and the martial arts. Micah Projects is grateful to those services and businesses which presented to the Network for this purpose:

1. Alcohol and Drug Homeless Health Outreach Team based at Biala
2. Queensland Injectors Health Network (QuIHN)
3. Mental Health Commission
4. Narcotics Anonymous
5. Health Shed Rehabilitation Program - Jost Sauer
6. Homeopathy – Dennis Ryan.

The network has also been provided with a briefing about the new entrants into the healthcare sector, the Medicare Locals, by Dr John Kastrissios, Chair of the new Greater Metro South Brisbane Medicare Local.

The Roundtable generated a level of interest and activity which will now be critical in progressing our understanding and work in this area.



Graph highlighting the costs per person per day or period of service.

*Above is an illustrative example of the cost benefits of a Housing First Integrated Health Care model when comparing the program's daily cost (\$45 per person) to that of acute health care and criminal justice settings. The Vulnerability Index survey has shown us that such services are often frequented several times in the course of a year/s while a person is homeless.

(4) Brisbane Common Ground – Integrating Nursing Care

Planning has been underway to secure funds to employ a registered clinical nurse at Brisbane Common Ground (BCG), to provide and coordinate health care to tenants, and leverage in other necessary health-related services, such as aged care packages and palliative care. This will ensure people have holistic and integrated healthcare to help them maintain their tenancies and enter more fully into community life. It's envisaged that the service will be established towards the end of 2012.



Partner logos for Homeless to Home Healthcare.

(5) Planning for Healthcare Integration Partnerships

Health partnerships have continued to be a characteristic of Homeless to Home Healthcare, and this is planned to continue. Joining Mater Health Services, UQ Health and Greater Metro South Medicare Local, is St Vincent's Hospital Brisbane, with whom discussions have taken place to explore ways we can access their expertise in areas like aged care, pain management and rehabilitation. We value all of our partnerships and the opportunity they provide to respond more effectively to the health needs of vulnerable people in Brisbane.

(Highlights continued over page)

Dr Jim O'Connell speaking at the Healthcare and Homelessness National Roundtable, 24 May 2012. Photography: Jo Bennett.



Energetic Presenter Jost Sauer's website banner.



1. Remembrance Day, GoMA, September 2011.
2. Ruby and Denise enjoying aqua aerobics class, October 2011.
3. Jack Thompson speaking at the opening of 'Inside: Life inside Children's Homes and Institutions', Canberra, November 2011.
4. Christine Harms singing at the exhibition opening.
5. Bryan, Lana & Sheryl at the QPILCH Art Exhibition, 2011.
6. Many Queensland Forgotten Australians attending the exhibition opening at the National Museum Australia.
7. Youth Detention Memorial, Kurilpa Point, December 2011.
8. FAN Theatre performance, November 2011.
9. Karyn viewing the renovations at 56 Peel Street, January 2012.
10. Minister for Communities, Child Safety and Disability Services, Tracy Davis opening the new Lotus Place, 15 June 2012.
11. Exterior signage at Lotus Place, April 2012.

LOTUS PLACE

Since it was first established, Micah Projects has learnt a lot about how Lotus Place could best meet the needs of Forgotten Australians. Over that period, there's been growing recognition by Federal and State Governments of the need to acknowledge the feelings of loss and abandonment that have remained in the lives of many Forgotten Australians and Child Migrants who grew up in institutional and out-of-home-care – and of the need to back this up with the right policies and services.

Our own services in the last year have been better informed by a survey of Forgotten Australians which was conducted by the Queensland Department of Communities. The survey results reinforced the day-to-day feedback we receive from those we support at Lotus Place – about wanting a safe place where they can make reliable connections to others; where their shared experiences of childhood and the consequences of this are respected; and where there's a gateway to government and community services.

With the survey findings at hand, and with several moves in six years, it's not just the right services we understand more about. We also have more experience in designing and setting up the space so that it meets need. This knowledge has been put to good use in the relocation of Lotus Place, early in 2012, to a long-term lease at 56 Peel Street, South Brisbane.

We have a kitchen that creates its own sense of community, naturally drawing people towards it to make it the 'heart' of the centre. The Peer Space is positioned so that everyone in the room can always see out and feel the sense of freedom that's so important. The multi-purpose area has been designed to work for any range of activities – including the art classes, yoga and peer lunches that already happen there, but also for new activities in the future; and there's a dedicated area for the peer workers who are soon to be employed, to carry out a range of peer participation activities including community education and advocacy about issues that affect Forgotten Australians.

"I like coming to Lotus Place. It's good to have somewhere to go that isn't just sitting home all day. The new space is easier to get to, and I feel safer there, as it's more open. I like that there are more staff to talk to" says one of our regular visitors.

We wish to thank our many partners who have contributed to the way our services are provided at our new location. We particularly thank the Aria Property Group, our lessors, for their financial contribution, their understanding about why the layout and design of Lotus Place is so important, and for their integrity and patience in getting it just right.

(Highlights continued over page)



Moonlight Magic dance floor, Plaza Ballroom, August 2011. Photography: Pat Foley.

8TH ANNUAL MOONLIGHT MAGIC DINNER DANCE

The glamorous clothes and 'bling' were out in force again for the 8th Annual Moonlight Magic Dinner Dance. It was like Hollywood in Brisbane! Brisbane's premier community-building social event gets better and better every year. From an idea that started out as a way for residents of privately owned hostels to have a night of fun and glamour, we now have an event that people from all parts of the community come from all over Brisbane to attend. They share a delicious meal, dance until their feet ache and enjoy the excitement of a formal dinner dance. For the staff and the attendees we support, the lead-up to the event is almost as much fun as the night itself. The pampering, the hunt for the right outfit from our magnificent donations, the haircuts and the makeup, the fun and the laughs – all contribute to the moonlight magic.

This year the Dinner Dance was so popular that, even with a venue the size of the Plaza Ballroom, we couldn't meet the demand for tickets. We think this is as much about it being one of the best nights out one could have, as it is about representing social inclusion of a wonderful and different kind. We are so grateful to all the people who help make it so special – our volunteers, staff and supporters, and our many incredibly generous sponsors and donors. Thank you.

BRISBANE DOMESTIC VIOLENCE ADVOCACY CENTRE

In January 2012, responsibility for the Brisbane Domestic Violence Advocacy Centre (BDVAS) transferred to Micah Projects, integrating with our Families, Women and Children's team to reflect the strongly identified link between women and children experiencing homelessness, and domestic and family violence. This integration means that our teams are better able to respond to people experiencing domestic and family violence, providing support and information to address their full range of needs, and helping them explore the options and entitlements that meet their individual experiences. The move was a collaborative process between Micah Projects and the Domestic Violence Resource Centre, aimed at shoring up the sustainability of the service in the longer term. It was conducted after due diligence on the contract transfer. We thank the Department of Communities for their support of the process.



The Reconciliation Action Plan working group with representatives of the Brisbane Council of Elders, Stan Smith and Irene Smith, April 2012.

RECONCILIATION ACTION PLAN

The development of our Reconciliation Action Plan (RAP) over the last year has been a labour of love that's involved every member of Micah Projects' Board, Leadership Team and staff in an intense consultation process. Our organisation was largely founded on a social justice response to the needs of Aboriginal and Torres Strait Islander people displaced by the development and gentrification of our inner city community in the early 1990s. The RAP has given us the chance to reflect on where we came from, celebrate our growth, and renew our understanding of how central Aboriginal and Torres Strait Islander people are to what we do and why we're here.

Our vision for reconciliation is to close the gap in the life expectancy of Aboriginal and Torres Strait Islander people. The RAP gives us the starting point on helping to make that happen.

We will continue to develop the Plan in collaboration with Reconciliation Australia, Reconciliation Queensland, representatives from Elders' groups across Brisbane, our Indigenous service partners and the Aboriginal and Torres Strait Islander people we work with. The contribution of all at Micah Projects to the process is a reflection of our determination to work respectfully alongside Aboriginal and Torres Strait Islander people so they experience inclusion, economic wellbeing, justice and connection within their community of choice.



Members of the Acting Crazy Theatre Group, Trinity Hall, 2012.

THE HIVE

After playing with the music team at the Sanity Fair I felt my confidence and self esteem were built up and I was so happy inside. As a younger man I had never done much and this music group has lifted me up inside. It literally has brought out of me things that I never knew that I had inside.

Bryan Hartas

Last year's Housing Support Needs Survey conducted by Micah Projects identified that the two biggest concerns of people recently housed are loneliness and worrying about where the next meal is coming from. They can make the transition out of homelessness more difficult than it already is; and can put people at greater risk of returning to homelessness.

The survey confirmed what we already knew at The Hive, about how important it is to provide centre-based and community activities for people who are recently homeless, to support social interaction. However it's really helped to guide us in the last year, and given us the confidence that we're doing our best for the people who access our services.

For Bryan it's the music that's made a difference. For others it's the fishing group (that now has a waiting list), the darts group (where competition is fierce!), or the aqua-aerobics group which just started in October, 2011. It might be the Acting Crazy Theatre Group, which held two fantastic performances through the year; or the arts group, which held their own exhibition where the artists made commission from sales of their art. For many it's the weekly Community Meal, which brings together people supported in housing and community members, to share good food and company. We keep working to make sure we're offering the activities that are the best fit for the needs of the people we support.

We couldn't do what we do without the wonderful partnerships we have been fortunate to have established. We particularly acknowledge LANDS (now Transit Care), whose social inclusion activities (as well as brokering of transport services) transferred to Micah Projects during the last year; as well as West End Community House, Reclink, Second Bite, the South West Brisbane Community Options Project and Volunteering Queensland.

(Highlights continued over page)



Budding artist Kyle Moen with his mother Yvonne at the opening of the United Artists Project exhibition, October 2011.



Geraldine with her father, Neville Grace.

MENTAL HEALTH & DISABILITY SUPPORT SERVICES

We have greatly valued our new relationship with the University of Queensland School of Medicine in 2011 - 2012, through whom we supported nine people to attend a Successful Relationships and Friendships course. All attending unanimously enjoyed it.

There has been some sadness this year, as we farewelled Geraldine Grace, who passed away peacefully in December 2011, after developing a terminal illness. Geraldine had been with us at Romiga for ten years since moving from the Basil Stafford Centre residential facility. She was surrounded by love, and will remain in the hearts of those who had the pleasure to be close to her for many years to come. During the time of Geraldine's illness we developed special palliative care partnerships with St Vincent's Hospital, the Mater Hospital Cancer Centre and Ozcare, which allowed Gerri to remain comfortably at home until a few days before her passing, when she transferred successfully to a palliative care ward. The period provided tremendous synergies and learnings for Romiga staff, St Vincents' palliative care team and the Ozcare nurses, in supporting a person with profound disability to die with dignity in the safety of their own home. It could not have happened without the strong support and encouragement of Gerri's family.



Flood Recovery Housing & Support Service supported Cath MacDonald following the floods in January 2011. Her house was raised in January 2012 to begin repairs - one year to the day since it was flooded.

AFTER THE FLOODS

Eighteen months after the floods hit the Brisbane Region, a number of people were still struggling to get their lives back in order. From the emergency work that Micah Projects started on the day the floods struck, we moved, in the 2011-2012 year, to helping many of those same flood-affected residents find longer term solutions to their issues.

With almost \$800,000 in funding from the Australian and Queensland Governments through the Natural Disaster Relief and Recovery Arrangements, Micah Projects was able to undertake extensive work across the region to make sure those affected were aware of the range of support that was available to them. Through the distribution of information flyers to 50,000 households, the placing of media stories, and our presence at the many barbecues and other events which were held in affected communities, we were able to direct people to our floods hotline, which we staffed from 8am to 8pm for the entire period. From there, we provided direct case management to 325 households in the 18 months from April 2011.

That case management meant a lot of different things, ranging from referrals to services like Group Training Australia or the Queensland Reconstruction Authority; to helping with immediate physical tasks, like hanging picture frames or helping to fill out forms. Sometimes it was about finding housing options; linking people with volunteer groups; coordinating working bees; providing furniture and building materials that had been donated; or advocating with Council over building restrictions. Sometimes we provided referrals to mental health services, and sometimes we were simply shoulders to cry on.

"The Micah Projects representative kept in constant contact to check on our welfare and see if we needed anything" said one of the many people with whom we worked.

Regardless of the task, there were always a number of other wonderful organisations with whom we could partner to help people get back on track. We pay tribute to them, as we do to the residents who fought their way through to recovery.

MICAH PROJECTS OUR PEOPLE



Top: Kalpana Poudel receiving her certificate after graduating with a Masters in Nursing, 2012.



Bottom: Carmel and Merv Gordon from St Mary's Community delivering hampers on Christmas Eve, 2011.

Micah Projects has a magnificent workforce of 160 staff - an increase of 25 since last year - who continually strive for improvement and excellence in all that they do. Our teams value the contributions of each of their members. They work hard across our nine sites to share their learnings and experiences. They feel richer for the diversity that we actively encourage amongst their numbers, of gender, age, and social and cultural background.

Micah Projects sees it as our responsibility to make sure our staff have access to a range of training and professional development opportunities at work, and that we make it easy for them to undertake further study of their own if they choose to do so. We understand that, if we're to provide the highest quality of service to the people we support, we should always be learning.

In the last year, this commitment has taken many forms. We have employed a Practice Coach to work with teams to help them implement new evidence-based practice. Staff have been given the chance to develop specialist team-specific training workshops. We have welcomed partnerships with local organisations and professionals to deliver a professional development program, including with Tom Kirk, Julie Parry, the Ethnic Communities Council of Queensland (ECCQ), the Anti-Discrimination Commission Queensland (ADCQ), the Queensland Public Interest Law Clearing House (QPILCH) and Epilepsy Queensland. We have supported a number of staff members to do extra study, including a Diploma and Certificate IV in Community Services, Masters in Counselling, Nursing and Bachelor of Social Work.

We have also been fortunate to have the support and leadership of a number of consultants, with whom we work closely to build professional expertise across the organisation. We thank Patrick Herd from Community Business Australia, who has assisted in strategic planning and development; Howard Nielsen from NAC Consulting who has delivered our Sustainable Leadership Program, supported team building across a number of areas and assisted our Sustainability Group; Norelle McHugh who has provided professional supervision to the Working with Families, Women and Children cluster; and Helen Twohill who has provided industrial relations support and advice.

Micah Projects continues to welcome students from tertiary institutions, including the University of Queensland, Griffith University, Australian Catholic University, Southbank TAFE and the Carrick Institute of Education. This year our partnership with Queensland University of Technology has allowed us to employ a Student Supervisor who is able to provide Bachelor of Social Work students with internal field education and supervision while they are on placement within our programs.

Finally, we wish to thank and acknowledge our incredible 85 volunteers, without whom none of us could do the job that we do. Their involvement in almost all of our activities, including at The Hive, Moonlight Magic Dinner Dance, Community Meal, Campbell's Club, Brisbane Homelessness Service Centre, Christmas Hampers and Business Services, is outstanding. Without their ongoing commitment, most of these activities would be difficult to maintain.

MICAH PROJECTS SERVICES PROVIDED

OVERVIEW

IN 2011-12 MICAH PROJECTS PROVIDED SUPPORT AND ADVOCACY SERVICES TO 2,884 ADULTS AND 1,319 CHILDREN.

SERVICES WERE PROVIDED TO 882 FAMILIES WITH CHILDREN.

WE RECORDED 39,188 CASUAL CONTACTS WITH PEOPLE FOR INFORMATION, REFERRAL, TRANSPORT AND FINANCIAL ASSISTANCE.

HOMELESSNESS TO HOME SUPPORT SERVICES

Outreach and centre-based support services to individuals and families who are homeless or at risk of homelessness.

Street to Home

Housing support for people sleeping rough, 7 day service 6am - 2am. **167** people supported (41% Indigenous), including:

- **93** outreach support
- **74** supportive housing for chronic rough sleepers
- **7** families with **11** children
- **28** families without children (couples, people in other familial groupings)
- Monitoring Public Intoxication Program (MPIP): casual contacts **6,490**.

Assessment and Referral

Information, advice and referral services to **1,606** adults and **526** children (25% Indigenous), including:

- **885** individuals
- **297** families with children
- **179** couples.

Flood Recovery Housing and Support Service

- Case-managed **325** households
- Distributed flyers to **50,000** households.

Prevention of Homelessness (HomeStay)

Support and advocacy for individuals and families at risk of homelessness to sustain housing and prevent further homelessness. A total of **240** adults and **182** children were supported (18% Indigenous) including:

- **50** families with **140** children; **1** couple and **3** individuals without children receiving outreach services
- **53** families with **135** children; **20** couples and **51** individuals receiving centre-based services preventing eviction
- **5** families with children, **12** couples and **51** individuals receiving outreach support from the Special Circumstances Court.

Family Crisis

Outreach support and advocacy for families who are homeless, **66** adults, **105** children (30% Indigenous):

- **44** couples with children
- **3** individuals pregnant or without children in their care.

MENTAL HEALTH & DISABILITY SUPPORT SERVICES

Providing person-centred services for people with a disability and/or mental illness. Opportunities for people to achieve equal access to housing, healthcare, social and economic participation in their community of choice.

- **24 hour care** and support to two women, **168** hours of support per week
- **86 groups** for people with a disability
- **309** hours per week of support to **73** people in Level 3 residential services
- **648.5** hours per fortnight of support to **18** individuals.

SUPPORTIVE HOUSING SERVICES

Connecting support with long-term housing to end homelessness, improve quality of life and connections with resources and opportunities in the community.

- Proactive support to people who have experienced chronic homelessness in their homes, **48** individuals (38% Indigenous)
- Brokerage assistance to establish a tenancy or access emergency accommodation, **49** people
- Support and Advocacy for **66** people (31 men, 35 women) through Homefront.

WORKING WITH FORGOTTEN AUSTRALIANS

Working in partnership with Forgotten Australians to seek justice for the abuse many experienced as children. Providing support and advocacy services to create opportunities, wellbeing and community.

- **6,305** total recorded contacts, including phone and walk-in contact
- **2,941** individuals having recorded contact
- **3,786** recorded walk-in contacts
- **72** people supported to process complaints with churches and professional bodies
- **66** persons with a plan.

WORKING WITH FAMILIES, WOMEN & CHILDREN

Family support, advocacy, peer support and early childhood services for families. Creating equal opportunities for home, safety, learning and wellbeing.

Outreach family support and advocacy for families across Brisbane.

- **50** families, with **140** children, at risk of homelessness
- **44** families and **105** children who are currently homeless
- **38** families with **65** children, **1** couple and **2** individuals aged under 25 pregnant or parenting.

Domestic Violence (January – June 2012, the period in which Brisbane Domestic Violence Advocacy Service transferred to Micah Projects):

- **896** referrals for information and other services
- **17** community education sessions
- intensive planned support, including short term counselling, for **68** women and **88** children (63% between 0 and 8 years of age).

Young Mothers for Young Women

Support for young pregnant and parenting women, their children and families:

- **121** families with **87** children under 5 years of age
- Peer support and early childhood program – **59** groups with an average attendance of **9** women and **10** children under 5 years of age
- **94** Mater Health Services antenatal clinics held onsite, with **324** young women accessing antenatal care.

Participate in Prosperity

Targeted support to access employment, training and education:

- **78** jobless parents supported
- **21** parents gained employment
- **6** attending university
- **2** returned to school
- **26** returned to training.

INNOVATION, RESEARCH & EVALUATION

The Assessment and Referral Team at the Brisbane Homelessness Service Centre support a mother of three children and a grandparent to find long term affordable housing after facing eviction due to rent arrears.



At Micah Projects, we believe we should always be confident that what we're doing is making a difference, and always be looking to improve the services we deliver. That's why our work is based on evidence and best practice in the field, why we develop and advocate for new initiatives across our services and why we continue to evaluate all of our activities.

Whether it's a ground-breaking, evidence-based supportive housing initiative like Common Ground; our partnerships with tertiary institutions that give us the data to best direct our efforts with vulnerable families; the user surveys which inform our programs for Forgotten Australians or for people who are socially isolated – our activities are increasingly responsive.

The Innovation, Research and Evaluation (IRE) Unit plays a key role in developing this culture across all Micah Projects teams, and in supporting them to acquire the evidence base and develop the skills they need for their work.

In 2011-2012, we have had a particular focus on supporting the Families, Women and Children teams. Our partnership with the Parenting Research Centre (PRC) in Melbourne has continued, bringing to our practice research about what works with vulnerable families. This has included identifying the outcomes we want to achieve for families and children, and developing a Practice Framework and accompanying tools. IRE has worked intensively with these teams over a six month period to implement the changes to systems, processes and practices that have been needed. The success of the process has come from the sustained commitment of Family Support and Advocacy Workers and their Team Leaders, and the additional implementation support from the PRC.

This work is an extension of the range of activities we've undertaken over time, to improve our response to the needs of vulnerable children across family and adult-focussed services. Micah Projects recently received a grant from the Australian Government to work with Griffith University to assess the effectiveness of these activities. The grant also enabled us to continue our work with PRC, and employ a Practice Coach for six months to support our teams. This role is new to Micah Projects, and is an opportunity to explore how a Practice Coach can support us to implement new best-practice programs in the future.

These partnerships have been critical, and are in addition to the recent collaboration between Micah Projects and the University of Queensland (UQ),

Craft morning at Young Mothers for Young Women' BabySentials.



on a National Homelessness Research Project. The statistics around this issue are sobering, including in 2010-2011:

- one in every 38 children 0-4 years of age accompanied a client to a specialist homelessness service
- family groups with children had the highest rate of turn-away from homelessness services, with more than 60% of families unable to be supported
- domestic and family violence continues to be a significant cause of homelessness for women, children and families in Australia.¹

Clearly family homelessness presents a significant challenge to homelessness services, but there has been limited evidence available to inform service delivery. The partnership with UQ, funded by the Department of Families, Housing, Community Services and Indigenous Affairs, and supported by the Brisbane Youth Service and Brisbane Domestic Violence Advocacy Service, was therefore vital. The research, to be formally released in October 2012, has already been invaluable in shaping our Families, Women and Children services. For example, as a result of the evidence that low levels of enrolment in early education or schooling are linked to transition times in homelessness, our crisis intervention teams have been able to respond with more focussed support around enrolment in school and child care.

In the last year the IRE team has worked with the Street to Home, 50 Lives 50 Homes Campaign and Supportive Housing teams to interview 86 people recently housed, about their housing and support needs. The *Housing Support Needs Survey* has yielded critical information which supports future advocacy and program development, including assessment of suitability for tenancy at Common Ground. The data reveals that common significant issues include respondents feeling they don't have enough to eat, financial difficulties, feelings of social isolation or limited social interaction, and physical and mental health conditions that are often untreated. Any of these factors can make the transition from homelessness more difficult and can put people at greater risk of returning to homelessness.

The survey also found that just under three quarters of respondents have a poorer quality of life compared to the national average. Of concern is the fact that without intervention, this group of recently housed people will lose more than seven years of full quality of life.

Micah Projects has continued to progress a small research project around supportive housing models, made possible with funding from the Ian Potter Foundation and undertaken by Carolyn Mason and Dr Peter Grimbeek. The research explores the benefits, including cost-effectiveness, of scattered-site and single-site models (such as Common Ground) and involves interviews with twelve individuals who have been chronically homeless, their support and tenancy providers. The research will be completed and published in 2012-13.

1. Australian Institute of Health and Welfare 2010-2011

BRISBANE COMMON GROUND



Various community engagement events throughout 2011: Listening Post in West End; first Community Forum, South Brisbane; Rosanne Haggerty Community Event, South Brisbane.

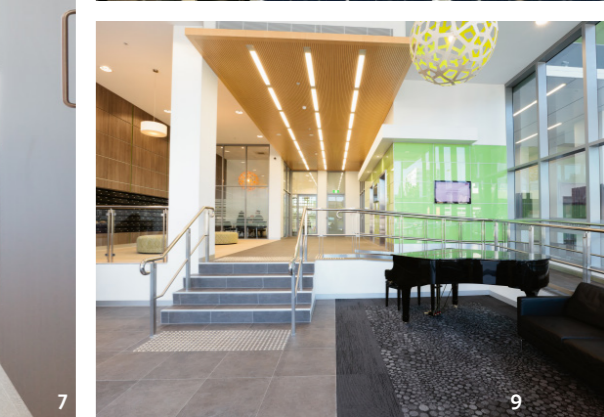
Wednesday 20 June 2012 was a huge day for everyone involved with Brisbane Common Ground (BCG), with the formal signing of the lease at 15 Hope Street, South Brisbane, and the 'handing over' of the building, ready for tenants to start moving in in July. Everyone needs a place they can call home. The dignity and stability a supported housing model like BCG can provide to people who are experiencing chronic homelessness or are on a low income is invaluable.

BCG has been a partnership from day one, and will continue to thrive on the basis of new and evolving relationships. We are where we are now because of the commitment from government and the community and business sectors to coming together to find a solution to long term and cyclical homelessness. The Federal and State Governments funded the land purchase, design, construction and support services for BCG. Grocon Constructions built it at cost. Micah Projects, Common Ground Queensland (CGQ) and the Department of Public Works have worked closely together in its design, to make sure it had the right ingredients to help tenants create a home, and to build a strong, diverse and vibrant community space.

All partners have worked together to engage the community and local businesses in the vision for the building, and to keep them informed about the transformation that was happening in their neighbourhood. We say a special thank you to our community engagement team - Helen Styles, Robyn McDonald, and Dan Cosgrove from Micah Projects; Penny Tarrant and Nancy Cole from CGQ; Paul Bickham from Grocon; and Kerry Batchler and Cameron Hemming from the Queensland Government, for their outstanding dedication to this task. Over the period of engagement we distributed thousands of flyers to invite residents and businesses to community forums and listening posts, and to a special event to hear Rosanne Haggerty, the New York founder of the Common Ground concept. We were heartened by the response, with hundreds of people attending to find out more and offer their opinions and moral support. They continue to support us through donations to make sure each unit can be stocked with essential items.

With the building now complete, CGQ and Micah Projects have joint responsibility for the building's ongoing management, with CGQ providing tenancy and property management, and Micah Projects the 24 hour support services to tenants. We've already been discussing a range of other potential partnerships which can really enhance what BCG has to offer. These include planning with St Vincent's Hospital, Mater Health and UQ Health to employ a registered clinical nurse at Brisbane Common Ground. The aim is to provide coordinated health care to tenants, and to leverage in other necessary health-related services, such as aged care packages and palliative care; and discussing possible social enterprise projects with the Reid Trust Foundation and the Southbank Institute of Technology. The opportunities are endless.

We are very excited that after so many years in the making, the building is finished and ready to do its important job.



1. The Gambaro family sold their seafood shop to the government so Brisbane Common Ground could be built.
2. The January 2011 floods swept through the building site.
3. Streetscape of the construction site, June 2011 (fisheye lense distortion).
4. Workers on-site, June 2011.
5. The BCG crane dominated the skyline.
6. On-site from left: Cameron Hemming, Rosanne Haggerty, Paul Bickham, Kerry Batchler and Karyn Walsh, Sept 2011.
7. A newly completed BCG unit, July 2012.
8. Solar panels on the roof, May 2012.
9. BCG entry foyer, May 2012.
10. BCG rooftop garden, May 2012.

Photography: Katie Bennett.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

HOW MICAH PROJECTS HAS DELIVERED AGAINST THE NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Although social justice outcomes do not always readily lend themselves to straight numerical reporting or value-for-money judgements, Micah Projects has, for many years, been able to show increasing levels of accountability in its annual reporting.

With the implementation of the National Partnership Agreement on Homelessness (NPAH), Micah Projects is now able to show how effective our services are in reducing homelessness, as measured against a set of national criteria.

Under the NPAH, the Australian and state and territory governments are working together to implement the Federal Governments 2008 White Paper, *Homelessness: The Road Home*, which set a strategic agenda for drastically reducing homelessness by 2020. Their strategy focusses on:

- prevention and early intervention to stop people becoming homeless;

- breaking the cycle of homelessness; and
- improving and expanding the service response to homelessness.

Substantial funding has been allocated to achieve these targets. The Australian Government delivered a 55% increase in their existing investment in homelessness, with an additional \$800 million over four years. The Queensland Government introduced new funding of \$284.5 million over five years.

In 2010-11 an estimated 40,300 Queenslanders, including 15,200 children, received support from a government-funded specialist homelessness agency. With such sobering statistics, significant investment and critical goals, we all – whether it's local providers like Micah Projects, or governments at Local, State and Federal level – need to be accountable for the work we're doing to reduce homelessness. We all need to be able to report on our common goals.

PERFORMANCE ON KEY STRATEGIES AGAINST WHITE PAPER OBJECTIVES

A. PREVENT AND INTERVENE EARLY TO STOP PEOPLE BECOMING HOMELESS AND ALSO LESSEN THE IMPACT OF HOMELESSNESS.

- **Preventing homelessness:** 86% of adults and children supported through HomeStay still housed in sustainable housing at the end of support.
- **Intervening early with families:** 76% of adults and children who received a rapid rehousing response through Family Crisis Services, housed in secure and sustainable housing at the end of support.

B. BREAKING THE CYCLE OF HOMELESSNESS - SERVICES THAT CAN HELP PEOPLE GET BACK ON THEIR FEET, FIND STABLE ACCOMMODATION AND, WHEREVER POSSIBLE, OBTAIN EMPLOYMENT.

- **Housing First:** 50% of the adults and children who had been sleeping rough, were living in secure and sustainable housing at the end of their support from the Street to Home service.
- **Finding stable accommodation:** Of the 2,132 people receiving a brief assessment and referral service when experiencing a housing crisis or homelessness - at the end of support 46% were living in secure and sustainable housing, 85 were employed and 165 were in school, education or training.
- **Breaking the cycle:** 66% of the people who had experienced chronic homelessness and were supported by Supportive Housing to sustain their housing, were in secure and sustainable housing at the end of support.

OUTCOMES MEASURED AGAINST THE NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

OUTCOMES ACHIEVED 2011-12 MICAH PROJECTS HOMELESSNESS TO HOME SERVICES

Micah Projects is committed to ending homelessness in Brisbane. In the last 12 months, the Homelessness Teams at Micah Projects have supported 2,940 people at risk of or experiencing homelessness, 820 of whom were children.

Fewer people will become homeless, and fewer of these will sleep rough

- 49.7% reduction in the number of people sleeping rough (433 support periods)
- Overall 11.57% decrease in the number of people experiencing primary, secondary and tertiary homelessness (185 support periods).

Fewer people will become homeless more than once

- 82% of those supported did not experience a subsequent episode of rough sleeping in the last month of their support (2,533 support periods).

People will maintain or improve connections with their families and communities, and maintain or improve their education, training or employment participation

- 19.5% increase in the number of people employed (22 support periods)
- 18.4% increase in the number of adults and children in education and training (51 support periods).

People at risk of or experiencing homelessness will be supported by quality services, with improved access to sustainable housing

- 52% of all people supported were housed in secure and sustainable housing at the end of the support period (1,690 support periods).

C. A BETTER CONNECTED SERVICE SYSTEM IS A KEY TO ACHIEVING LONG-TERM SUSTAINABLE REDUCTIONS IN THE NUMBER OF PEOPLE WHO ARE HOMELESS.

- **Co-located services:** The Brisbane Homelessness Service Centre has 5 services and 12 visiting services, with Micah Projects the lead agency. Homelessness and housing support are available 41 hours a week. Health, wellbeing, employment, legal and financial services provide 21.5 hours of support every week.
- **Healthcare Collaborations:** Mater Clinic Nurses work alongside Street to Home workers to provide coordinated healthcare and housing support outside of business hours to people sleeping rough and marginally housed (funded through Medicare Local). A Mater Outreach Nurse is based full-time at Brisbane Homelessness Service Centre, providing drop-in and outreach nursing care 40 hours per week during business hours. On 24 May, Micah Projects lead a National Homelessness Healthcare Roundtable with 80 people attending from health, community, justice and housing sectors.
- **Court to Home:** A collaboration between the Homeless Persons Court Diversion Program and Micah Projects intervenes early to prevent homelessness and reoffending.
- **Service Coordination:** Micah Projects is the lead agency for the Rough Sleepers Service Coordination Group. This brings together housing and support agencies to rapidly house and support chronically homeless people in Brisbane. 62 people have been housed this year.

AUSPICE PROJECTS



Family Inclusion Network Brisbane logo.

FAMILY INCLUSION NETWORK BRISBANE

Micah Projects has long advocated for the Queensland Government to develop a partnership approach to working with vulnerable families and their children. With that goal in mind, the Family Inclusion Network (FIN) Brisbane, which is auspiced by Micah Projects, has worked hard to develop collaborative relationships between the Department of Communities, Child Safety Services, the family support service system and parents. FIN is the national representative body for families in the child protection system.

In 2011 FIN Brisbane (the Network) received non-recurrent funding for 12 months to continue the strategic development of the network that had been established through the 'Working in Partnership with Parents Project' in 2011. The aim of the project was to strengthen the development of the Network's three working groups to provide the family support sector and Government with a mechanism to consult, collaborate and be informed by parents and family members involved with the secondary and tertiary child protection systems across the Greater Brisbane Region.

FIN Brisbane established itself during the course of this project as the primary conduit between families, family support and Government.

In June 2012, the Queensland Government announced the establishment of a Commission of Inquiry into the state's child protection system, chaired by the Honourable Tim Carmody QC. Micah Projects congratulates the Government on this important initiative. The views and lived experiences of families as a primary stakeholder group is a powerful source of feedback to Government during this important period of child protection review and reform in Queensland. Micah Projects will maintain our commitment to supporting parents, by providing a submission to the Child Protection Inquiry.



Jennie Jackson harvesting tomatoes from her garden bed and the new gazebo at the Jane Street Community Garden, West End.

JANE STREET COMMUNITY GARDEN

The 2011-2012 year finished on a high note for the Jane Street Community Garden, with community members finally able to complete the rebuild they'd been so painstakingly undertaking since the 2011 floods.

The floods had washed away their raised garden beds, leached all the nutrients from the soil and left stagnant, toxic soil behind; and introduced families of pests which were destroying any new work that could be done.

Thanks to the local community, the Garden is now back to full capacity. There is a thriving new ecosystem, new raised beds and orchards, volunteer numbers are high, all plots are rented, and general operations are back to normal.

The Garden is extremely grateful to two particular organisations who have shown wonderful generosity throughout the period of rejuvenation. Downer Mining contributed \$2,500 towards a new gazebo. Permablitz Brisbane came in straight after the floods with their almost 100 volunteers to help plan a permaculture-friendly rebuild. They visited again in May 2012 with a similar number of volunteers. Without them, the Garden community would still be struggling to get things finished, despite our enthusiasm. There have been many other kind people who have come in and donated their skills and time, and we thank them all.

WORKING TOGETHER

Micah Projects acknowledges and thanks the state, federal and local governments as the primary funders of our work. We acknowledge all of the government, businesses, community organisations and individuals with whom we partner and collaborate to deliver better outcomes for the people we support.

Queensland Government

Department of Communities, Child Safety & Disability Services
 - Child Safety
 - Corporate Services
 - Disability Services
 - Social Inclusion
 Department of Education, Training and Employment
 Department of Housing and Public Works
 - Housing Services
 - Asset Services and Works
 Department of Justice and Attorney General
 Queensland Health
 - Princess Alexandra Hospital
 - Prince Charles Hospital
 - Royal Brisbane and Women's Hospital
 Queensland Ombudsman
 Queensland Police Service
 TAFE Queensland

Australian Government

Australian National Museum
 Centrelink
 Commonwealth Ombudsman
 Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)
 Griffith Electorate Office
 Medicare

Brisbane City Council

Brisbane City Council, Access and Equity Team

Universities/Research

Griffith University, School of Human Services & Social Work
 Queensland University of Technology, School of Public Health and Social Work
 University of Queensland, Health Service
 University of Queensland, Institute for Social Science Research
 University of Queensland, School of Social Work and Human Services

Business, Community Organisations and Individuals

139 Club
 4Walls
 50 Lives 50 Homes Community and Stakeholders Committee
 99 Consulting
 Aboriginal and Torres Strait Islander Community Health Service
 Access Arts
 Alcohol and Drug Foundation Queensland (ADFQ)
 Alcohol and Drug Homeless Health Outreach Team (ADHHOT)
 Alliance of Forgotten Australians
 Anglican Church of Australia, Professional Standards Commission, Brisbane
 Anglicare Southern Queensland
 Australian Catholic Bishops Conference & the Australian Conference of Leaders of Religious Institutes, Towards Healing, QLD & NSW
 Australian Common Ground Alliance
 Bayside Tenancy Advice and Advocacy Service
 BRIC Housing
 Brisbane Housing Company
 Brisbane Youth Service
 Buddhist Compassionate Relief Tzi Chu Foundation, Brisbane
 Carolyn Mason
 Caxton Legal Centre
 Centacare SWBCOP Homeless Programs
 Churches of Christ - Care Housing
 Clare Homes
 Common Ground Queensland
 Common Ground USA
 Curtis Video Productions
 Darwen's Auto Body Repairs
 Dennis Ryan
 Dr Brian Donohoe
 Dr Lisa Bohlscheid
 Dr Paul Pincus
 Embellysh Photography
 Encompass Family and Community
 Flexi Care
 Footprints
 Gavin Lake
 Givit
 Greater Metro South Brisbane Medicare Local
 Grocon Constructors
 Help Enterprises
 Homeless Health Outreach Team

Homeless to Home Healthcare Network
 Howard Nielsen and NAC Consulting
 INCH Housing
 Jabiru
 Kummara Indigenous Family Care
 Kyabra Community Association
 Legal Aid
 Life Without Barriers
 Link-Up (Qld) Aboriginal Corporation
 Mangrove Housing
 Mater Foundation
 Mater Health Services
 Mater Midwifery Group Practice
 Mater Parent Aide
 Mission Australia
 Moggill Uniting Church
 Murri Watch
 Open Minds PHaMs Homeless Workers
 OzCare
 Parenting Research Centre
 Patrick Herd and Community Business Australia
 Peakcare
 Peter Hegedus & Soul Vision Films
 Queensland Centre for Intellectual and Developmental Disability (QCIDD)
 Queensland Public Interest Law Clearing House (QPILCH)
 Reclink
 Red Cross
 Sarina Russo Job Access
 Second Bite
 St Vincent De Paul Housing Services
 St Vincent De Paul Society
 St Vincent's Health and Aged Care
 State Penalties Reinforcement Registry (SPER)
 SupportLink
 The Big Issue
 The Salvation Army Pindari Women's Hostel
 The Salvation Army Professional Standards Office (Sydney)
 TransitCare
 Welfare Rights Centre
 Young Women's Clinic
 Zig Zag Young Women's Resource Centre

PARTNERSHIPS IN ACTION



COMMON GROUND QUEENSLAND

Micah Projects has partnered with Common Ground Queensland (CGQ) since 2008 to develop the ground-breaking supportive housing initiative at Hope Street, South Brisbane. Common Ground Queensland is Queensland's first specialist supportive housing tenancy and property management organisation, focussing on providing quality tenant outcomes for people who've experienced chronic homelessness. Micah Projects has worked closely with CGQ throughout the design, development and implementation of the project, including through a community engagement process to keep local residents informed. With the building now complete, we will continue that strong partnership, with CGQ providing tenancy and property management and Micah Projects the support services to tenants.

BRISBANE HOMELESSNESS SERVICE CENTRE

The Brisbane Homelessness Service Centre (BHSC) would not exist as a service hub without strong working relationships with the agencies that share its space. Together we provide a wide range of health and support services to people who are homeless or at risk of homelessness. Micah Projects works alongside four co-located partners: Centacare South West Brisbane Community Options Project, Mater Health Services, The Big Issue and Reclink. Visiting services include the Homeless Health Outreach Team; QPILCH Homeless Persons' Legal Clinic; State Penalties Enforcement Registry; Centrelink; Open Minds (Personal Helpers and Mentors); Dennis Ryan Homeopath; Dr. Lisa Bohlscheid General Practitioner; Dr. David Pincus General Practitioner; Alcohol and Drugs Homeless Health Outreach Team; Dr. Brian Donohoe General Practitioner; Sarina Russo Job Access; Flexicare Podiatry and Gavin Lake Bowen Therapist.

YOUNG MOTHERS FOR YOUNG WOMEN

Mater Health Services play a very strong role in almost everything that happens in our Young Mothers for Young Women (YMYW) program. Their Young Mothers Partnership Program is the formal relationship between the Mater Midwifery Group Practice, Young Women's Clinic and the YMYW program. The Group Practice is a continuity of care model, where young women (20 and under) are assigned an individual midwife who will provide their antenatal care, deliver their baby, and follow up postnatally for up to six weeks. The Young Women's Clinic provides antenatal education and health care for women up to 25 years of age. Both clinics operate at Caterpillar House, and are supported by Mater Obstetrics, Social Work and Psychology, with a General Practitioner to commence in the 2012-13 financial year.

The YMYW program also appreciates their partnership with Coorparoo Community Child, Youth and Family Health Services, who send a Child Health Nurse once a week to weigh and measure babies, and to provide information and advice to our young women. Zonta has also been a consistent supporter of YMYW for many years. Having previously sponsored the International Womens Day breakfast, which many of our young mothers attended, Zonta now has a focus on providing 'Home Starter packs', which include sets of sheets, towels, tea towels and other similar useful items; as well as cleaning packs, to help equip mothers with some of those articles which are essential in helping to maintain a tenancy.

1. Brisbane Common Ground building at 15 Hope St, South Brisbane, July 2012.
2. BHSC visiting service Alcohol and Drug Homeless Health Outreach Team (ADHHOT) on Close the Gap Day, March 2012.
3. Visitors to the YMYW 'BabySentials' group, run with the assistance of Coorparoo Child Health, May 2012.

DONORS, SUPPORTERS & VOLUNTEERS

Micah Projects acknowledges the many schools, businesses, government and community organisations, community groups and individuals who provide their time, effort, goods and give financially to support the people who access our services. Your generosity is vital and we are so grateful for it.

Trusts and Foundations

Australian Communities Foundation
Buddhist Compassion Relief Tzu Chi Foundation
Dina Grollo Foundation
Forde Foundation
Lord Mayor's Community Trust
Mary MacKillop Foundation
Mercy Foundation
Minter Ellison Foundation
RBS Morgans Foundation
Second Chance Programme
The Ian Potter Foundation
The Pratt Family Foundation
The Siganto Foundation

Businesses, Schools, Organisations and Individuals

99 Consulting
Absolute Dental Care
All Hallows' School
Ann Waterford
Anna Bligh
ARIA Property Group
Avid Reader
BDO Kendalls
Bernadette Carroll
Brisbane City Council Access & Equity Team
Brisbane Convention & Exhibition Centre
Brisbane State High School
Buildcorp Interiors Queensland
Bunnings Warehouse Cannon Hill
Bunnings Warehouse Stafford
Carol's Gift Baskets
Catholic Religious Australia (Queensland)
Christian Brothers Oceania Province
City South News
Colour Chiefs
Commercial Images
Community Angels
Community Business Australia
Conference of Leaders of Religious Institutes Queensland
Councillor Helen Abrahams
Councillor Steve Griffiths
Councillor Shayne Sutton
Dale and Michael Keenan
Dr David Macfarlane
Dress for Success
Edmund Rice Network
Fuzzy Festivals
Gabriel Mar fan
Gilfoyle Solicitors
Givit
Grill'd West End

Grocon Constructors

Gwenneth and John Roberts
Homeless Health Outreach Team (HHOT)
Honourable Kevin Rudd MP and Griffith Electorate Office
Intellica
Knitting For Brisbane's Needy
Lars Vester
Little Things Matter Group
Lorraine Gorman
Lourdes Hill College
Marcia's on Montague
Mary MacKillop College
Medico Legal Insurance Group
Mt Alvernia College
Mt Maria College
Murri Watch
NAC Consulting
Narelle Mullins
North Queensland Domestic Violence Resource Service
Pat and Vic Wall
Pondera Physio & Pilates, West End
Prince Charles Hospital Social Work Services
Project Services, Department of Public Works
Pylara Nursery
Queensland Council of Social Services
Queensland Domestic Violence Network
Queen Street Mall Advisory Board
RBS Morgans
Reel Image Video Production & Multimedia
Retravision West End
Robert Perrier
Rowland
Roy and Margaret Case
Savvy
Senator Claire Moore
Sisters of Mercy
Southbank Institute of Technology
Souths Leagues Club
St Elizabeth's Primary School, Tarragindi
St Laurence's College, South Brisbane
St Margaret's Anglican Girls School, Ascot
St Mary's Community in Exile South Brisbane
St Vincent's Health and Aged Care
Style Inc Australia
Summit Leasing and Management
Sunshine Dry Cleaners
Tender Disposals
The Westender
Tony Towler
TOPS
TransitCare
Transport and Allied Insurance Services
Willow House
Wilston Court
Zonta Club of Brisbane River

Our volunteers are a key ingredient in our activities that aim to build community. Their efforts are highly valued by the individuals and families we support.

Amal Suleman, Angela O'Connell, Andi Coleman, Angela O'Malley, Anneleise Young, Blair Ansford, Carissa Parr, Caroline Gibson, Celia Sargent, Chad Morro, Charlotte Hilland, Christine Rose, Chris Hunter, Clarrie Spears, Clint Whiting, Daniel Chut, David Shaw, Denise Bolland, Diana Hobbs, Deb Barry, Dennis Ryan, Denise Pipinis, Dave Ewart, Elaheh Talebi, Eliza Gill, Liz Faulkner, George Moratis, Gavin Lake, Indus DeCouto, Ian Clarke, Jack Baresic, Jacqueline Parr, Jenny Dex, Jean Krautz, John Brough, Jonathan Coles, Joy Reiken, Judy Draper, Julian Walsh, Jordan Stock, Jocelyn Farebrother, Kristine Bentley, Kate Doolan, Kyle Moen, Leonie O'Keefe, Lesley Yates, Lester Stimpson, Lionel Cooper, Lyn Hobbs, Lin Lin Ho, Maria O'Neill, Mary Raineri, Martina Cross, Mary MacMahon, Mary Nichols, Marita Smith, Matt Ward, Michael Coughlan, Michael Deed, Michael O'Neill, Mohamed Darbas, Michelle Goudie, Michelle Roy, Nancye Read, Nick Hall, Nicky Carey, Pui Pongprapansiri, Peter Barnard, Peter Rogers, Rebecca Sullivan, Rebecca Tweedy, Rose Stoker, Renata Osorio-Stevens, Shelley Davis, Shelly Douyere, Shane Crotty, Tore Hughan, Teanne Mabo, Thomas Wong, Thomas Green, Teresa Smyth, Ursula Farrelly, Wendy Hughes, Yvonne Dunne.

The Christmas Hamper Appeal was once again strongly supported by the local community. 158 volunteers helped to pack and deliver a total of 254 food hampers. We received \$11,927 in donations and hundreds of non-perishable food items to make it all possible.

We acknowledge and thank the St Mary's Community South Brisbane and the West End community for their ongoing commitment and generosity in supporting our work.

From all of us, thank you.

THANK YOU

RBS MORGANS FOUNDATION

The RBS Morgans Foundation is the philanthropic arm of RBS Morgans (RBSM), specialists in stockbroking, investment and wealth management services. The RBS Morgans Foundation is a leader in corporate philanthropy in Queensland and has supported Micah Projects with grants of \$25,000 for each of the last five years. In this financial year those funds have been directed towards housing individuals through the 50 Lives 50 Homes campaign, by fully furnishing and fitting out homes, and by supporting our developmental work in establishing Brisbane Common Ground. We so appreciate the flexibility of RBSM's support, in allowing us to allocate funds to the areas of greatest priority. Their ongoing generosity means a lot to us and to the people who access our services. We sincerely thank the RBS Morgans Foundation for their continued support.

PETER STEELE

Peter Steele, and his company Medico Legal Insurance, have been friends of Micah Projects for a long time. Peter has made very generous donations over a number of years, first to our Christmas Hamper Appeals and then in helping to establish our Art Group. This year he has come to the fore again, donating \$10,000 towards the Community Meal. The funds will cover the cost of ingredients for the entire year. The meals are the highlight of the week for the more than 50 people who regularly attend, bringing together community members and people who've recently moved from homelessness into housing. Everyone shares in the preparation and cooking of food, the serving and cleaning up. Everyone sits down together to enjoy the meal and the company. We are very grateful to Peter for giving us the means to make this happen.

MAKING NISHA SMILE

Many of the Micah Projects teams have stories about the generosity of local dentists and dental clinics, and organisations like the Buddhist Compassion Relief Tzu Chi Foundation, in helping to address recurring dental health issues among people who access our services. They understand so well that poor dental health is not only a health issue, it's an issue of confidence and self-esteem, and therefore often an issue about social isolation.

One of our favourite 'dental' stories this year is about Nisha McKinnon. Nisha lives in Level 3 Supported Accommodation and the Micah Projects Resident Support Program team worked with her over several months helping her to access dental care. She had several appointments with Peter Agosta, from West End Dental Clinic and the work was due to be completed in September. Nisha went to see Peter for one of her regular appointments in August to find that he had brought the work forward so it would be completed for the Moonlight Magic Dinner Dance. The photo tells the story of how confident she looked. Micah Projects is grateful to have such caring partners in the community.



1. A newly established unit in Brisbane Common Ground, July 2012.
2. Trinity Hall decorated and ready to serve the Community Meal Christmas Lunch, 25 December 2011.
3. Nisha McKinnon (right) at Moonlight Magic Dinner Dance, August 2012.
4. All Hallows' Middle School students made a record breaking effort this year for their annual Nappy Drive – a whole trailer load and cabin were delivered to the BHSC to assist families supported by Micah Projects, June 2012.
5. Mt Alvernia College delivered over 50 kids packs filled with toys, books and games for children to play with when accessing the BHSC, April 2012.

ARIA PROPERTY GROUP

While maintaining its drive as a successful international property company, Aria Property Group has never ignored its roots in the South Brisbane community, nor how important it is to 'give back'. They were the first company to donate towards furnishing a unit at Brisbane Common Ground, giving \$5,000 to fit it out with food, kitchenware and other household items. With 146 units to furnish on the basis of donations, it was a huge boost to the campaign to know that we were starting out with such generosity. Most importantly, it meant a home was now available for someone who really needed it. We warmly thank Aria for their generosity.

SCHOOLS

We have been especially grateful for the growing involvement of schools in our activities in the last year. Students from all over Brisbane contribute in a variety of wonderful ways – from putting together care packs for the Brisbane Homelessness Service Centre (BHSC), to preparing food for community activities, to raising money. Some schools have made volunteering at Micah Projects a regular part of their week. Mt Alvernia College, for instance, have timetabled Monday morning visits every fortnight to the BHSC since 2010 for the Hot Choccy mornings, as well as providing care packs for the Family Support Teams and sponsoring a unit for Brisbane Common Ground. All Hallows' students set up the hall for the Community Meal each week, and help with preparing desserts. They also regularly donate home starter packs for the recently housed, run nappy drives and give Easter Egg baskets for the Family Support Teams. We are seeing so many students seeking proactive ways to support people, and engaging in building a community. Thank you to all the students, and their Principals, for their magnificent efforts.

STATEMENT BY MEMBERS

The Board has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The Board declares that:

1. the financial statements and notes present fairly the association's financial position as at 30 June 2012 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and
2. in the Board's opinion there are reasonable grounds to believe that the association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.



Chairperson: Michael Kelly



Treasurer: Michael Booth
Monday 5 November 2012

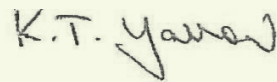
DISCLAIMER

The following financial data was prepared by Micah Projects Inc to provide additional information to the association's members. Micah Projects Inc is solely responsible for the additional information. Accounting Standards and UIG Consensus Views have not been adopted in the preparation of the additional information.

Although we have audited the preceding general purpose financial report, no audit or review of the additional information has been performed and accordingly no assurance is expressed.

To the extent permitted by law, we do not accept liability for any loss or damage which any person, other than the association, may suffer arising from any negligence on our part. No person should rely on the following financial data without having an audit or review conducted.

We do not accept responsibility to any person for the contents of the following financial data.



Kevin Yarrow
Arrow Accountants
Brisbane
Friday 5 October 2012

STATEMENT OF REVENUE & EXPENSES FOR THE YEAR ENDED 30 JUNE 2012

INCOME	this year	last year
Grants (Cmlth) OP - Recurrent	252,165.69	0.00
Grants (Cmlth) OP - Non-Recurrent	64,999.00	83,706.88
Grants (State) OP - Recurrent	9,990,304.35	8,555,079.13
Grants (State) OP - Non-Recurrent	1,418,071.09	701,544.00
Grants (Local) OP - Non-Recurrent	2,500.00	34,095.73
Grants (Local) OP - Recurrent	799.67	0.00
Grants - Other	60,880.78	49,081.82
Donations Received	143,197.39	247,082.03
Donations (Public Collections)	41,583.97	42,069.60
Contributions (Members)	659.55	446.46
Contributions (Public)	180.28	189.00
Fees and Charges - Restricted	2,400.00	2,400.00
Fees and Charges - Other	5,000.00	5,000.00
Fees and Charges - Sponsorship and Licensing	28,227.28	26,000.00
Ticket Sales	30,794.09	23,800.25
Other/Sundry Income	692,047.85	306,029.26
Unspent Funds Carried Forward	(256,851.80)	22,890.79
Interest - Unrestricted	76,848.24	67,164.89
Gain on Sale - Non-Current Asset	8,537.32	933.13
Insurance Rebate	0.00	500.00
TOTAL INCOME	12,562,344.75	10,168,012.97

OVERHEAD EXPENSES

Accountancy	33,060.00	35,536.11
Administration Costs	24,893.72	0.00
Advertising	6,699.08	8,846.37
Amortisation	0.00	1,178.93
Audit Fees	19,641.98	18,754.80
Asset Purchased < \$5,000	53,281.44	13,518.40
Asset Purchased Depreciation	56,179.75	89,259.55
Bank Charges	6,181.20	7,353.31
Body Corporate Fees	3,280.79	0.00
Client Support Services	730,329.83	938,445.99
Client Support Consumables	112,111.61	77,457.45
Computer Supplies	158,033.94	115,848.77
Consultancy fees	91,802.05	14,266.05
Depreciation - Buildings	0.00	14,448.00
Depreciation	70,853.87	48,271.71
Donations	18,065.67	1,115.27
Employment Support	54,638.71	81,037.80
Fees and Charges	22,381.14	23,109.79
Hire - Plant and Equipment	38,000.41	28,874.47
Health and Safety	8,805.61	0.00

OVERHEAD EXPENSES CONTINUED

OVERHEAD EXPENSES CONTINUED

Insurance - General	12,040.75	8,972.37
Insurance - Public Liability	6,302.57	3,504.90
Insurance - Prof Indemnity	12,910.43	11,971.12
Insurance - Volunteers	1,307.60	1,299.96
Interest Paid	1,086.97	0.00
Legal Expenses	5,806.80	6,223.46
Medical Supplies	1,512.33	0.00
Fuel and Oil	126,407.69	108,220.59
Insurance	48,458.72	40,806.60
Motor Vehicle Repairs and Maintenance	36,190.31	28,449.17
Registration	3,253.05	2,259.20
Motor Vehicle Leasing Costs	393,511.77	341,073.86
Management Fee Paid	0.00	10,040.79
Meeting Expenses	200,689.18	157,458.37
Other	80,042.42	16,790.32
Postage	15,727.42	8,661.67
Printing and Stationery	145,607.01	114,193.61
Publications and Info Resources	27,506.06	29,652.82
Rates and Taxes	1,320.05	0.00
Rent	533,678.21	250,832.60
Repairs and Maintenance	183,751.39	173,086.79
Salary Sacrifice	0.00	651,983.82
Salaries - Other	408,726.73	482,620.72
General Leave	163.32	28,710.00
Nursing Salaries	53,585.12	0.00
Security	6,633.85	7,019.62
Staff Training and Development	94,104.33	49,536.92
Staff Amenities	24,231.91	32,217.09
Subscriptions and Memberships	15,329.65	10,864.74
Sundry Expenses	24,562.27	18,188.32
Superannuation	621,508.58	489,165.53
Telephone	197,967.28	181,514.01
Travel and Accommodation	71,744.58	138,353.41
Utilities	80,517.43	73,335.12
Volunteer Costs	1,099.77	1,001.33
Wages	7,314,205.94	4,883,207.15
Annual Leave Expense	64,168.08	133,819.71
Long Service Leave Expense	75,567.73	6,953.15
Sick Leave Expense	23,318.27	76,952.94
Recruitment Expense	3,930.00	780.00
WorkCover	139,099.77	59,167.38
TOTAL OVERHEAD EXPENSES	(12,565,816.14)	(10,156,211.93)
OTHER INCOME		
Profit on Sale of Non-Current Assets	14,772.72	0.00
TOTAL OTHER INCOME	14,772.72	0.00
NET PROFIT	11,301.33	11,801.04

BALANCE SHEET

AS AT 30 JUNE 2012

ASSETS

CURRENT ASSETS	this year	last year
Cash and cash equivalents	3,385,871.83	1,779,118.45
Trade and other receivables	346,022.84	235,207.66
Current tax assets	1,589.68	987.47
Other current assets	20,541.97	18,103.46
TOTAL CURRENT ASSETS	3,754,026.32	2,033,417.04

NON-CURRENT ASSETS

Property, plant and equipment	69,813.17	24,577.74
TOTAL NON-CURRENT ASSETS	69,813.17	24,577.74
TOTAL ASSETS	3,823,839.49	2,057,994.78

LIABILITIES**CURRENT LIABILITIES**

Bank overdrafts	220.19	2,444.01
Trade and other payables	890,157.66	595,822.22
Financial liabilities	8,170.77	0.00
Provisions	970,660.33	714,663.97
Other current liabilities	1,618,729.43	521,918.84
TOTAL CURRENT LIABILITIES	3,487,938.38	1,834,849.04

NON-CURRENT LIABILITIES

Financial liabilities	25,831.45	0.00
Provisions	156,974.80	81,352.21
TOTAL NON-CURRENT LIABILITIES	182,806.25	81,352.21
TOTAL LIABILITIES	3,670,744.63	1,916,201.25
NET ASSETS	153,094.86	141,793.53

EQUITY

Reserves	49,827.66	49,827.66
Retained earnings	103,267.20	91,965.87
TOTAL EQUITY	153,094.86	141,793.53

MICAH PROJECTS BUILDING COMMUNITY



1. Campbell's Club at Trinity Place, 2012.
2. Close the Gap Day, March 2012.
3. Jessica Braat delighting in Christmas Hampers, 24 Dec 2011.
4. Street to Home van, February 2012.
5. Front desk at the Brisbane Homelessness Service Centre, 2012.



1. Matthew and Sam Vaughan at National Sorry Day bbq, May 2012.
2. Families enjoying outside fun at Young Mothers for Young Women (YMYW)'s Messy Monsters playgroup, 2012.
3. Joanne Mahon entertaining the creative arts group at The Hive, 2012.
4. David Sanderson and Micah Projects Coordinator Karyn Walsh at Moonlight Magic, Plaza Ballroom, August 2011.
5. Three-piece world music ensemble *Rose Water* performing at 'Lotus Up Late', April 2012.
6. YMYW workers celebrating another successful International Women's Day event, March 2012.

SUPPORT MICAH PROJECTS



Volunteers Pamela Barker and her great niece Sienna Marno packing the hampers on Christmas Eve 2011.

It is easy to support Micah Projects and make a difference in Brisbane.

Poverty, social exclusion and isolation continue to impact on many people who live in Brisbane and the housing crisis shows no signs of abating. The high cost of living compounds the vulnerability of people subsisting on low incomes. Micah Projects is assisting people to not only have their basic needs met but to enjoy a quality of life that we in Australia expect and hope for each other.

You can assist Micah Projects to continue to provide support for people who are excluded or vulnerable by becoming a member or by giving a cash donation.

You can make a **secure online donation** at www.micahprojects.org.au or **complete this form and return it to us.**

Yes, I wish to become a member of Micah Projects Inc.

\$5.50 (annual fee inc GST)

Also included is my tax-deductible donation for the amount of:

\$50

\$25

\$100

Other \$

Total amount \$

Name

Address

Phone

Email

Please make cheques payable to Micah Projects Inc or charge my credit card:

Visa Mastercard

Card Number _ _ _ _ / _ _ _ _ / _ _ _ _ / _ _ _ _

Exp Date _ _ / _ _

Name on card

Signature



CONTACT US...

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www.micahprojects.org.au

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Ground Floor, 162 Boundary St, West End Q 4101
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
ABN 76 409 721 192

BRISBANE HOMELESSNESS SERVICE CENTRE (BHSC)
Homelessness to Home Support Services

Phone (07) 3036 4444 | Fax (07) 3036 4400
62 - 64 Peel Street, South Brisbane Q 4101
info@micahprojects.org.au

LOTUS PLACE
Working with Forgotten Australians

Phone (07) 3844 0966 | Fax (07) 3844 6706
56 Peel Street, South Brisbane Q 4101
lotus@micahprojects.org.au

BUTTERFLY PLACE & CATERPILLAR HOUSE
Young Mothers for Young Women (YMYW)

Phone (07) 3013 6000 | Fax (07) 3013 6013
Butterfly Place: 11 Sussex Street, West End, Q 4101
Caterpillar House: 111 Vulture St, West End, Q 4101
ymyw@micahprojects.org.au

BRISBANE DOMESTIC VIOLENCE ADVOCACY SERVICE
Working with Families, Women & Children

Phone (07) 3217 2544 | Fax (07) 3217 2679
PO Box 3278 South Brisbane BC, Q 4101
bdvas@micahprojects.org.au

Public Transport
Nearest stations:
• Train – South Brisbane or South Bank
• Bus – Cultural Centre Busway Station, South Bank
Bus route 199 to West End

Twitter @micahprojects
Facebook Micah Projects

MICAH PROJECTS INC



Breaking Social Isolation
Building Community

MICAH PROJECTS INC

Phone (07) 3029 7000 | Fax (07) 3029 7029

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